# Indian Prairie Public Library Board Agenda May 18, 2022 – 6:30 p.m.

All agenda items may be acted upon by the Board of Trustees

6. Policy Committee (no report)

| A. | Roll Call<br>Donald Damon, Marian Krupicka, Crystal Megaridis,<br>Themis Raftis, Sri Rao, Christina Rodriguez, Victoria Suriano                                  |  |                            |
|----|--|--|----------------------------|
| В. | Mission Statement: We enrich people's lives by providing opportunities to explore, connect, and be inspired.   |  |                            |
|    | Vision Statement: Lives are enriched and dreams are realized.  |  |                            |
|    | Values: We value and respect the individual.  We empower and guide each visitor.  We aspire to bring people together.  |  |                            |
| C. | Public Comment   |  |                            |
| D. | Communications and Announcements 1. Thanks for Night of Noise 2. Tribune Article re: IPPL Maker Space  | Page 3 Distribute @ mtg  |                            |
| Е. | Omnibus Consent Agenda  1. Minutes of Regular Board Meeting, April 20, 2022  2. Action on Bills/Additional Bills   | Page 4<br>Page 6   | Action                     |
| F. | Items Deleted from Omnibus Consent Agenda  |  | Action                     |
| G. | Department Reports  1. Guest Services  2. Resource Services  3. Technology & Maker Services  4. Programming & Outreach  5. Assistant Director  6. Marketing      | Page 10 Page 12 Page 16 Distribute @ mtg Distribute @ mtg Distribute @ mtg | Information                |
| H. | Reports 1. Treasurer's Report 2. RAILS 3. Building and Grounds Committee (no report) 4. Finance Committee (no report) 5. Planning/Outreach Committee (no report) | Page 20<br>Page 24   | Information<br>Information |

# Board Meeting - May 18, 2022 - page 2

I. Unfinished Business None

# J. New Business

Approve Acceptance of Art Work for First Floor
 Approve Acceptance of Art Work for Second Floor
 Page 30
 Action
 Action

# K. Meetings

Finance Committee Meeting, June 7, 5:00 p.m. June Board Meeting, June 22, 6:30 p.m.

# L. Adjournment

# Thank you's received for hosting "Night of Noise"

Trank you so much for organizing the Night of Noise and being such worderful allies in the community.

- Peter.

Thank you so
Much for hosting
Us + allowing is
to cole lovate our
community!!

O-Ollie
Lovely party inch
Thank you so you
for having us
the love there was
Palpable! Wassie

The party was
really fun theathe
you for setting it up
it was a really good
experience to meet
other kids from other
schools

the Party Rocked Like Freddy Fazzans Pizzal, @

Thank you very much for hostills, much love, Jello
Thank you
#5109

Thank you so much for hosting -M:

## **MPRIMETIME**

# Find your makerspace

Libraries go beyond books to engage the community

Want to hem your pants or dec-orate a Jean Jacket with embroi-dery? How about using a 3-D printer to create a stake to decorate your garden this summer or using a laser cutter to make an engraved wooden bookmark?

All of these projects and many more are available at the Indian Prairie Public Library in Darlen which, in 2021, became one of the libraries in the Chicago area offering a makerspace.

While they vary in what they offer, a makerspace is generally described as physical space that offers a range of equipment such as electronic equipment. software, a woodshop and/or machine shop, a crafting space, and other tools that patrons, either working alone or in a group, can use to create whatever items they may envision.

As libraries seek to keep patrons engaged, exploring their talents and pursuing their Interests, all while using library space, makerspaces have become places where people are gathering to learn, do DIY projects or to accomplish a task that they don't have the right tools to do at

Také Maria Garcia as an example. She was at the Indian Prairie library recently sewing elastic into the legs of her pajama bottoms

so she won't trip over them.
"I can't afford all of these machines. I can't afford even one of them," says the 64-year-old who lives in Darien.

She has also visited the space previously for other projects such as making campaign-style buttons with colorful graphics and coasters.

#### **Exploring talents**

Encouraging people to com-plete a DIY project or discover a talent are some of the goals of makerspaces, says Laura Scott, adult services manager at the Park Ridge Public Library.

I think it's nice to give people the tools to be creative. It's a great way for them to explore their talents," says Scott who notes that one patron recently used a laser cutter to make personalized backpacks as favors for a child's

birthday party. The Park Ridge library's makerspace, which is called The Studio, opened in 2019. The tools and



A library staffer organizes items in the Maker Studio at the Indian Prairie Public Library in Darien, also pictured



machines in the studio have a range of functions to help patrons work on nearly any project.

The equipment includes a Silhouette Cameo 3 that that can cut over 100 materials including paper, cardstock, vinyl and fabric, a Cricut that can make a wide variety of crafts including custom T-shirts, greeting cards and stickers, a die cut machine that enables users to easily punch out shapes, a heat press and a Janome Magnolia 7330 sewing machine that enables users to

create with 30 decorative stitches.

The Janome Magnolia 7330 is an expensive machine. It sells for \$599 on the company website.

#### Trying out tools

Just as García notes, cost is another reason why patrons are using maker spaces.

"You don't have to go out and buy your own sewing machine, says Arcadia McCauley, who handles marketing and public relations for the La Grange Public Library. "You can use one at the

A makerspace is a good way to use equipment for a one-off project or because you're interested in test driving it and may decide to purchase it later, she adds.

The library recently received a grant that it used to purchase 11 Janome Magnolia 7318 sewing machines. Ten of the machines are for use at the library and one is available to check out.

McCauley says her library's makerspace is also part of a bigger trend happening at libraries which are getting involved in offering other more out-of-the-ordinary items for people to check out such as a sewing machine, telescopes or ukuleles.

"We have 10 ukuleles that patrons can check out," McCauley says, "Ukuleles are one of the easier stringed instruments for people to learn so there has been a lot of interest in that."

She says that libraries are offer-Ing these Items because patrons want them.

"There is a demand for these types of things, along with books and other materials," McCauley says.

The La Grange library also has a digital media lab called Studio 10 West, which contains professional level equipment for video and sound production, and a range of editing software. The purpose of the studio is to allow patrons to produce and edit superior quality video, audio and photos. It also includes such elements as a green screen, microphones, work stations with writing software and access to such programs as Photoshop and InDesign.
The studio has been used by

patrons for such endeavors as recording musical performances and sending digital holiday cards.

If you are unsure about how to use the tools in a makerspace. one way to learn is to take part in a class. The libraries offer group programs and classes to help

people learn to use the tools.

The Park Ridge library is planning on adding an employee who will be stationed in the space to run classes and help patrons.

"We want to have a devoted employee for the space because we want to offer more classes and programs," Scott says.

#### Some requirements

It's a good idea to check out what the rules are for using these spaces before visiting them.

The Studio at the Park Ridge library is available for use by Park Ridge library card holders 14 and older. Before they can use the space, they are required to undergo an orientation, which takes less than an hour to com-

The makerspace at the Indian Prairie Public Library is open for use by library card holders or students who attend schools in the area who are age 8 and up. They do not have to be accompanied by an adult.

#### Makerspace aficionado

Garcia, who enjoys the options at Indian Prairie library, says she has become an avid user of the space. She likes working alongside others working on their own projects and is always inspired by what she sees others creating

"I've become a poster child for this space," she says, "We love learning from each other and it's beautiful to see the ideas that come out of here!

# Indian Prairie Public Library Board of Trustees Minutes Regular Meeting of April 20, 2022

# Board of Trustees Regular Meeting April 20, 2022 – 6:30 p.m.

#### A. Roll Call

President Suriano called the meeting to order at 6:30 p.m. Acting-Secretary Damon called the roll.

Present: Donald Damon, Marian Krupicka, Themis Raftis, Christina Rodriguez, Victoria

Suriano

Absent: Crystal Megaridis, Sri Rao

Staff Present: Jamie Bukovac, Laura Birmingham, Maria Wlosinski

Others: Mike Barcelos from Premier Services regarding K1 of New Business

President Suriano asked for additions and/or corrections to the agenda. There were none.

B. <u>Mission Statement</u>: Acting-Secretary Damon read the library mission statement. We enrich people's lives by providing opportunities to explore, connect, and be inspired.

<u>Vision Statement</u>: Acting-Secretary Damon read the library vision statement. Lives are enriched and dreams are realized.

<u>Values Statement</u>: Acting-Secretary Damon read the library values statement. We value and Respect the individual. We empower and guide each visitor. We aspire to bring people together.

#### C. Public Comment - none

#### D. Communications and Announcements

1. Salah to Library re: Thank You

# E. Omnibus Consent Agenda

- 1. Minutes of Regular Board Meeting, March 16, 2022
- 2. Action on Bills/Additional Bills
- 3. Ordinance #2022-1 Authorizing Non-Resident Cards
  Damon moved, Rodriguez seconded to approve the Omnibus Consent Agenda. Ayes:
  Damon, Krupicka, Raftis, Rodriguez, Suriano. Nayes: none. Absent: Megaridis, Rao.
  Motion carried unanimously.

# F. Items Deleted from Omnibus Consent Agenda - none

At this point Mike Barcelos from Premier Services spoke to the Board with respect to item K1 of New Business. The Board continued with the discussion after he left.

# G. Library Director's Report

# H. Department Reports

#### I. Reports

- 1. Treasurer's Report backup in packet.
- 2. RAILS backup in packet.
- 3. Building and Grounds Committee no report
- 4. Building and Grounds Meeting Minutes, 3/22/22 Krupicka moved, Raftis seconded to approve the Building and Grounds Meeting Minutes dated 3/22/22. Ayes: Damon, Krupicka, Raftis, Rodriguez, Suriano. Nayes: none. Absent: Megaridis, Rao. Motion carried unanimously.
- 5. Finance Committee no report
- 6. Planning/Outreach Committee no report
- 7. Policy Committee no report

## J. <u>Unfinished Business</u> - none

# K. New Business

- 1. Landscape Design Proposal Mike Barcelos from Premier Services reviewed their landscape construction proposal with the Board. He discussed the plantings in each of the 11 zones and the parking lot island. There is a one year warranty on all trees and shrubs. This does not include the small perennials or groundcover. The ideal time for planting is the end of May/early June. After that, the next planting window would be September/October. The Board asked about the timeline for our project. If the contract is finalized in the next week, Premier can get the project scheduled for the end of May. The project should take 5 to 6 days to complete. A final walk-thru will take place after completion. Barcelos left after his presentation and the Board continued with the discussion. The Board had approved \$20,000 to come out of capital reserves this fiscal year for landscape improvements. Bukovac noted that we reduced \$30,000 of costs from capital reserves for expenditures that were approved but not needed. Specifically, \$20,000 for furniture, \$5,900 for a t-valve and actuator, and \$4,500 for pumps. The Board also discussed the pergola. In June of 2020 the Board had approved \$4,500 to replace the current pergola with a larger one. Premier's price to provide and install a new one would be well over \$18,000. Bukovac said that we can order a pergola kit for much less and have it installed by our Building Services Coordinator. Krupicka moved, Rodriguez seconded to approve spending \$48,000.00 for the proposed landscape designs for Zones 1 through 11 as presented. Ayes: Damon, Krupicka, Raftis, Rodriguez, Suriano. Nayes: none. Absent: Megaridis, Rao. Motion carried unanimously.
- 2. Advocacy This item will be tabled until next month when chairperson Megaridis is in attendance.
- 3. Close the Library June 10 for Staff Institute Day Damon moved, Rodriguez seconded to close the library on June 10 for Staff Institute Day. Ayes: Damon, Krupicka, Raftis, Rodriguez, Suriano. Nayes: none. Absent: Megaridis, Rao. Motion carried unanimously.

## L. Scheduled Meetings

A Finance Committee meeting was scheduled for May 26 at 6:30 p.m.

## M. Adjournment

At 8:29 p.m. Raftis moved, Krupicka seconded to adjourn the meeting. Ayes: Damon, Krupicka, Raftis, Rodriguez, Suriano. Nayes: none. Absent: Megaridis, Rao. Motion carried unanimously.

# ACTION ON BILLS APRIL, 2022

| Account                          | Check #'s      | <u>Total</u>     |
|----------------------------------|----------------|------------------|
| Republic Bank-Bills for Approval | 1315 - 1388    | \$<br>141,541.08 |
| Republic Paper Pay Checks        | 2025 - 2028    | \$<br>1,034.63   |
| Republic Direct Deposits         |                | \$<br>117,512.63 |
|                                  |                |                  |
| N                                | MONTH'S TOTAL: | \$<br>260,088.34 |

# 1

# Indian Prairie Public Library District Bill Payment List

April 2022

10127 Republic Bank Operating Account

| Date       | Num  | Vendor                                   | Amount    |
|------------|------|--|-----------|
| 04/01/2022 | 1315 | Colonial Life & Accident Insurance Co.   | 82.53     |
| 04/01/2022 | 1316 | Premier Landscape Contractors            | 2,000.00  |
| 04/01/2022 | 1317 | Very Smart People LLC                    | 200.00    |
| 04/12/2022 | 1318 | AT&T                                     | 365.15    |
| 04/12/2022 | 1319 | Current Technologies Corporation         | 6,030.00  |
| 04/12/2022 | 1320 | Illinois Dept of Innovation & Technology | 500.00    |
| 04/12/2022 | 1321 | Kanopy                                   | 228.00    |
| 04/12/2022 | 1322 | Lo Destro Construction Company           | 17,126.60 |
| 04/12/2022 | 1323 | Michelle NicholsYehling                  | 160.00    |
| 04/12/2022 | 1324 | Patron Point, Inc.                       | 7,000.00  |
| 04/12/2022 | 1325 | Premier Landscape Contractors            | 1,090.00  |
| 04/12/2022 | 1326 | SWAN                                     | 11,863.00 |
| 04/12/2022 | 1327 | Thomson Reuters West                     | 94.66     |
| 04/12/2022 | 1328 | Today's Business Solutions, Inc.         | 1,195.00  |
| 04/12/2022 | 1329 | Unique                                   | 49.25     |
| 04/12/2022 | 1330 | University of Illinois Extension         | 125.00    |
| 04/12/2022 | 1331 | Wlosinski, Maria                         | 11.70     |
| 04/21/2022 | 1332 | Accurate                                 | 142.00    |
| 04/21/2022 | 1333 | AEP Energy, Inc.                         | 64.96     |
| 04/21/2022 | 1334 | Alphagraphics                            | 28.10     |
| 04/21/2022 | 1335 | Baig of Tricks Entertainment Inc.        | 225.00    |
| 04/21/2022 | 1336 | Baker & Taylor                           | 8,330.56  |
| 04/21/2022 | 1337 | Blackstone Publishing, Inc.              | 824.14    |
| 04/21/2022 | 1338 | Bullseye Cleaning Services, Inc.         | 3,000.00  |
| 04/21/2022 | 1339 | Canon Financial Services, Inc.           | 121.00    |
| 04/21/2022 | 1340 | Canon Solutions America Inc.             | 301.05    |
| 04/21/2022 | 1341 | Cengage Learning, Inc.                   | 120.76    |
| 04/21/2022 | 1342 | Center Point Large Print                 | 68.24     |
| 04/21/2022 | 1343 | Colley Elevator Co.                      | 414.00    |
| 04/21/2022 | 1344 | Current Technologies Corporation         | 3,442.50  |
| 04/21/2022 | 1345 | DuPage County Public Works               | 516.77    |
| 04/21/2022 | 1346 | Fox Valley Fire & Safety                 | 789.00    |
| 04/21/2022 | 1347 | Garvey's Office Products                 | 179.40    |
| 04/21/2022 | 1348 | Groot Industries, Inc.                   | 480.79    |
| 04/21/2022 | 1349 | Hayes Mechanical LLC                     | 2,247.00  |
| 04/21/2022 | 1350 | Illinois Library Association             | 525.00    |
| 04/21/2022 | 1351 | Ingram Library Services                  | 177.00    |
| 04/21/2022 | 1352 | Lauterbach & Amen, LLP                   | 275.00    |
| 04/21/2022 | 1353 | Midwest Tape                             | 7,789.08  |
| 04/21/2022 | 1354 | OverDrive, Inc.                          | 2,270.98  |
|            |      |  |           |

| 04/21/2022 | 1355 | Peerless Network, Inc.                 | 218.86        |
|------------|------|--|---------------|
| 04/21/2022 | 1356 | Pioneer Press                          | 29.50         |
| 04/21/2022 | 1357 | Premier Landscape Contractors          | 27,130.00     |
| 04/21/2022 | 1358 | Principal Life Insurance Company       | 1,477.46      |
| 04/21/2022 | 1359 | Quill LLC                              | 123.97        |
| 04/21/2022 | 1360 | Runco Office Supply                    | 338.16        |
| 04/21/2022 | 1361 | Sheehan, Debbie                        | 24.20         |
| 04/21/2022 | 1362 | Specialty Mat Service                  | 343.53        |
| 04/21/2022 | 1363 | Suburban Life Media                    | 65.00         |
| 04/21/2022 | 1364 | SWAN                                   | 417.80        |
| 04/21/2022 | 1365 | VSP Vision Service Plan (IL)           | 225.02        |
| 04/26/2022 | 1367 | Baddour, Natalie                       | 29.80         |
| 04/26/2022 | 1368 | Bank of America                        | 5,233.78      |
| 04/26/2022 | 1369 | Blue Cross Blue Shield of Illinois     | 17,734.18     |
| 04/26/2022 | 1370 | Clinton, Jeanine                       | 8.77          |
| 04/26/2022 | 1371 | Dancing Cranes Yoga Inc.               | 240.00        |
| 04/26/2022 | 1372 | Displays2go                            | 400.90        |
| 04/26/2022 | 1373 | Eskew, Joe                             | 78.88         |
| 04/26/2022 | 1374 | Leslie Goddard                         | 350.00        |
| 04/26/2022 | 1375 | Marquee Movie Presentations LLC        | 200.00        |
| 04/26/2022 | 1376 | Merda, Amy E                           | 12.82         |
| 04/26/2022 | 1377 | NCPERS Group Life Insurance            | 32.00         |
| 04/26/2022 | 1378 | Wingren Landscape, Inc                 | 246.25        |
| 04/29/2022 | 1379 | Allard, Jamie                          | 51.19         |
| 04/29/2022 | 1380 | Caryl Schaer                           | 16.00         |
| 04/29/2022 | 1381 | Colonial Life & Accident Insurance Co. | 82.53         |
| 04/29/2022 | 1382 | Dames, Mary                            | 5.85          |
| 04/29/2022 | 1383 | Graham Cracker Comics                  | 92.50         |
| 04/29/2022 | 1384 | Kellie Kerfin                          | 10.00         |
| 04/29/2022 | 1385 | Team One Repair, Inc.                  | 933.00        |
| 04/29/2022 | 1386 | The Davey Tree Expert Company          | 371.00        |
| 04/29/2022 | 1387 | Uline                                  | 4,555.55      |
| 04/29/2022 | 1388 | Wlosinski, Maria                       | 9.36          |
|            |      |  | \$ 141,541.08 |

**TOTAL OPERATING CHECKS** 

# Bills for approval – Electronic Payments & Automatic Withdrawals

# April 2022

| Vendor         | Purpose         | Date Paid  | <b>Amount Paid</b> |
|----------------|-----------------|------------|--------------------|
| Federal & IL   | Payroll taxes   | 04/13/2022 | 22,330.03          |
| Federal & IL   | Payroll taxes   | 04/27/2022 | 22,412.32          |
| IMRF           | Payroll Pension | 04/27/2022 | 21,218.39          |
| ExpertPay      | Garnishments    | 04/15/2022 | 711.14             |
| ExpertPay      | Garnishments    | 04/28/2022 | 690.74             |
| Mission Square | 457 Plan        | 04/19/2022 | 2,750.00           |
| Mission Square | 457 Plan        | 04/29/2022 | 2,750.00           |
| Nationwide     | 457 Plan        | 04/18/2022 | 50.00              |
| Nationwide     | 457 Plan        | 04/28/2022 | 50.00              |
| DAC            | Deposit to HRA  | 04/05/2022 | 840.13             |
| DAC            | Deposit to HRA  | 04/11/2022 | 228.17             |
| DAC            | Deposit to HRA  | 04/12/2022 | 139.00             |
| DAC            | Deposit to HRA  | 04/19/2022 | 31.31              |
| DAC            | Deposit to HRA  | 04/26/2022 | 1,383.46           |
| Nicor          | Gas             | 04/12/2022 | 1,841.54           |
| INB            | Credit Card Fee | 04/15/2022 | 174.36             |

# **Guest Services**

# April 2022

#### Circulation

75% of our checkouts and renewals were done by self-service. 20% of our checkouts and renewals were done at the desk and 5% were done at the drive up.

We had 891 patrons use the drive up in April.

We checked out or renewed 1,905 items at the drive up. 970 holds were placed in April for pickup at the drive up.

There were 265 checkouts done by patrons on the mobile app.

#### Community

**Passports:** We've been busy! We accepted 138 passports in April. This is the most passports we have ever done in a single month! I would like to applaud the Guest Services Associates and Supervisors for the great job they are doing!

Library Cards: We issued 121 resident library cards. 23 were initiated remotely.

Notary Public: We notarized 113 documents in April.

#### **User Experience**

Rachel Hofstetter and I have continued to meet with the Guest First committee. We are working on new training for staff that we plan to introduce at our June 10 Staff Institute Day.

#### Staff

We hired two new Guest Services Associates. Pam Johnson is started on May 5 and Anne DellaMaria is starting on May 17.

#### Meetings

- 4/20 Circulation User Group
- 4/21 Department Heads
- 4/25 SWAN Blue Cloud Meeting
- 4/26 Interviews with Laura Birmingham
- 4/28 Guest First

Debbie Sheehan Head of Guest Services

|              |              |             |             |            |            |         | Т |         |   |         |      |         | П |         |
|--------------|--------------|-------------|-------------|------------|------------|---------|---|---------|---|---------|------|---------|---|---------|
|              |              |             |             | Circulati  | ion Statis | tics    | T |         |   |         | П    |         | П |         |
|              | 2012         | 2013        | 2014        | 2015       | 2016       | 2017    | T | 2018    | П | 2019    |      | 2020    | П | 2021    |
| Month        | 2013         | 2014        | 2015        | 2016       | 2017       | 2018    |   | 2019    |   | 2020    |      | 2021    | H | 2022    |
| July         | 87,216       | 87,602      | 80,022      | 75,425     | 67,595     | 59,767  | & | 65,323  |   | 64,326  | #    | 38,174  | # | 48,269  |
| Aug.         | 80,915       | 77,621      | 72,824      | 67,971     | 63,720     | 56,603  |   | 61,591  |   | 60,815  | #    | 44,438  | # | 44,949  |
| Sept.        | 67,864       | 65,873      | 64,241      | 57,006     | 53,375     | 48,001  | * | 43,966  |   | 55,401  | #    | 44,419  | # | 40,926  |
| Oct.         | 74,123       | 70,857      | 65,894      | 60,141     | 56,236     | 51,829  |   | 56,250  |   | 56,681  | #    | 45,228  | # | 43,085  |
| Nov.         | 71,019       | 68,912      | 64,203      | 59,906     | 53,280     | 51,105  |   | 53,902  |   | 53,513  | #    | 43,386  | # | 42,654  |
| Dec.         | 66,499       | 62,642      | 62,656      | 56,512     | 50,932     | 48,477  |   | 51,627  |   | 50,504  | #    | 39,447  | # | 42,669  |
| Jan.         | 78,554       | 71,590      | 69,608      | 64,231     | 58,950     | 53,767  |   | 56,972  |   | 57,138  | #    | 42,870  | # | 47,860  |
| Feb.         | 70,512       | 65,225      | 60,286      | 60,625     | 54,369     | 52,259  |   | 53,962  |   | 54,801  | #    | 40,445  | # | 42,102  |
| Mar.         | 78,612       | 74,816      | 64,857      | 65,904     | 61,856     | 58,144  |   | 59,223  | # | 33,850  | #    | 46,377  | # | 47,000  |
| Apr.         | 71,161       | 68,376      | 71,904      | 60,424     | 54,820     | 52,453  |   | 54,270  | # | 11,631  | #,\$ | 29,586  | # | 44,598  |
| May          | 67,429       | 61,687      | 62,018      | 58,528     | 54,893     | 51,329  |   | 54,751  | # | 15,670  | #    | 45,473  | П |         |
| June         | 79,392       | 74,986      | 71,702      | 71,568     | 60,867     | 60,743  |   | 59,443  | # | 26,631  | #    | 46,565  |   |         |
| Yearly       |              |             |             |            |            |         |   |         |   |         |      |         |   |         |
| Total        | 893,296      | 850,187     | 810,215     | 758,241    | 690,893    | 644,477 |   | 671,280 |   | 540,961 |      | 506,408 |   | 444,112 |
| & III sent a | dded         |             |             |            |            |         |   |         |   |         |      |         | Н |         |
| ^Missing d   | ataused ar   | n average r | number to g | et a total |            |         |   |         |   |         |      |         |   |         |
|              | t constructi | on          |             |            |            |         |   |         |   |         |      |         |   |         |
| #Covid 19    | weeks        |             |             |            |            |         |   |         |   |         |      |         |   |         |

# **Resource Services Monthly Report**

April 2022

Submitted by Tony Lucarelli, Head of Resource Services

This month I continued to onboard Jeanine and Jordan into the Resource Services Department. Jordan worked with Marissa before she left to understand the ordering process for Kids & Teen items. Jeanine had an extensive training with SWAN to understand the acquisition of materials processes.

I reached out to our major vendor representatives from Baker & Taylor, Ingram, and Midwest Tapes to meet with Jeanine and Jordan for any questions they may have around ordering from those sources. I had T.J. meet with our new Midwest Tapes representative to see if T.J. had any questions as well as to meet the new representative. We did in-person visits for Baker & Taylor and Ingram, which was nice to do and not via Zoom! I sat in on the meetings as well and did learn some things I was not aware.

I continue to work with the Guest Experience committee to provide input into this initiative.

I met with Jamie to talk about marketing our collections. She spoke with the Resource Services librarians as a group on marketing the collections to put the library as the forefront of trusted information for our guests.

The department continues to provide staffing to cover desks on the first and second floors. Jamie, Laura, and I meet to discuss and I have been working with Laura to map out a set schedule for coverage by Resource Services and Programming & Outreach staff.

#### Collections

Working with Anna, we put out dummy cases for our Rokus, Kindle Paperwhites, and Audiobook iPods. The Paperwhite and iPod cases include a complete list of titles inside the case that are available on the device. Roku cases are by the DVDs, Paperwhites are on an endcap of adult fiction, and iPods are on an endcap of adult audiobooks.

Working with Ann & Jack, we are developing a procedure to process new Library of Things items and STEM kits in a timely manner and to make sure no steps are missed when getting items ready to add to the collections. We added a document scanner, document shredder, cornhole game (by far the largest item we now carry for check out), horseshoes game and some new STEM kits.

We are now subscribing to Overdrive's magazine content. Nearly 4,000 titles are offered for reading through the Libby app or on a computer browser. Because there is some duplication with Flipster, next year we will drop the duplicate titles from Flipster.

Popular music project – we have updated the call numbers on the music CD genre popular from A-E. We are finding that about 90% of the collection requires cleaning, so the CDs are being cleaned as we go. Also, any broken cases are being replaced.

We are going through the collections to replace faded call number labels. We identified collections in kids to do first – holiday picture books, tales picture books, and J900s. These collections were more exposed to sunlight in the old way the collections were laid out, which has led to the fading issue.

Junior graphic novel call numbers – A-Q is complete. We are grouping the various series together under main character, or if all issues are by a single author by author, to make the classification in line with the way other graphic novel collections are classified.

Mystery series project has been completed. We have now moved on to putting series statements on the adult novels collection. We started with authors that have over 40 titles published (fun fact: James Patterson and his various coauthors have 258 titles in the collection!). When these are done, we'll move to authors who have 20-39 titles and then finish up with authors who have under 20 titles.

We added a Fox Nation streaming Roku. We were also going to add a CNN+ Roku, but did not since the service was shuttered at the end of April.

## Library Material Displays For February

Lobby Guest Services Desk – World Autism Awareness (one side); Sikh Awareness and Appreciation Month (other side)

Café – National Humor Month (one side); National Poetry Month (other side)

1<sup>st</sup> Floor Staircase – National Arab American Heritage Month

Stacks – Staff Favorites – this is now a permanent location for these items.

Kids & Teens Entrance (counter top above the end of the board game collection) – Ramadan & EID; tabletop display at the entrance to the department starting April 17 - The Chicks are Coming

Junior Fiction – National Poetry Month – Novels in Verse

#### Monthly Highlights

- T.J. created numerous reports for Jamie showing interactions at different service points throughout the day. He worked with Anna in updating all the Roku, Paperwhite, and iPod tags so they matched the new look of the collections. He put out shelf-talkers in the DVDs and music CDs to more readily call out what genre was in those sections. He has been working with Jill to update the signage throughout those collections.
- Joe reports that Literacy DuPage was very pleased with the publicity they receiving through this programming push, which resulted in more website traffic, more students, and more volunteers. He compiled local area agencies that deal with mental health issues to add those to the social services area of the library website. He also worked on getting updated pricing for our databases and lock in pricing for next fiscal year.
- Jordan has been transitioning into her new position. She led nine programs for Programming & Outreach as they are working to replace her position. Her first project was to establish a method of circulating board book bins. These are plastic boxes that

- have multiple copies of the same title of board books. She wants to lend out to local area preschools/daycares. She worked with Anna about cataloging and barcoding the bins and will work with Technology on putting a request form on the website.
- Natalie worked on retrieving the e-mail addresses of our enewsletter subscribers through LibraryAware in advance of moving forward with the Patron Point product. She mapped which of our newsletter subscription lists would transfer to similar Patron Point lists. She evaluated automatically generated book lists in LibraryAware to remove titles the library has not purchased and added items the library does own. Patron Point will eliminate this process as their product only pulls titles into lists that are in the library's catalog, saving Natalie a lot of time there were 16 lists she has had to go through every month to clean them up.

#### Community

- Natalie helped the librarian from Gower Middle School put in five separate book club requests for May for clubs that are held at the school. She continues to work with Tori on pulling items for homebound guests and discovered an issue with holds trapping for our homebound guests. She contacted SWAN and they are looking into the issue.
- Natalie & Tori prepared book club discussion materials for 15 area book clubs, nine on new titles never before requested and six on a title that another club previously requested. These are the most requests we have received in a single month in over two years!

#### Continuing Education & Contributing to the Profession

- Tony continued working on his leadership brand. He met with Laurie Guest, a leadership consultant, to continue working on his leadership skills. He also participated in training in the new Patron Point product.
- Joe, Jordan, Natalie, T.J., and Tori attended SWAN training regarding the new Ebsco
  Discovery Search interface in the Aspen catalog. This is the tool that retrieves articles
  from our resource databases that are related to what the guest would search for in the
  item collections and pulls those results into the catalog.
- Joe hosted the Libraries English and Reading Network meeting. It was a hybrid meeting with eight librarians from other libraries attending in person and 10 remotely. Tony helped him set up the Bluetooth conferencing speaker/microphone and attendees were very impressed by its capabilities. He attended the ELSUM Networking group meeting to discuss database options; attended webinars Legal Resources for Public Libraries Webinar; the LACONI program The Future of Virtual Programming Beyond the Pandemic; the WebJunction webinar Digital Collections at Your Library: Community, Culture, and Connection; and Community Partnerships: Collecting Local Expertise on 4/26.
- Jordan received training from Natalie in creating booklists for the website and creating curated lists in Overdrive and Hoopla.
- Natalie watched the following webinars: Comics Plus Demonstration; from Booklist: True Crimes & Mysteries, Oh My! and Library Love for LibraryReads. She also attended Library Journal's all-day Day of Dialog virtual conference.

# <u>eNewsletters</u>

#### New eBook Newsletter

April 1, 2022 – Sent to 175 guests. Opened by 99 (57% open rate) and clicked on by 23. April 15, 2022 – Sent to 174 guests. Opened by 100 (57% open rate) and clicked on by 8.

#### **Bestseller Preview Newsletter**

April 1, 2022 – Sent to 470 guests. Opened by 251 (53% open rate) and clicked on by 60. April 15, 2022 – Sent to 466 guests. Opened by 242 (52% open rate) and clicked on by 48.

# Technology & Maker Services Board Report April 2022

# **Technology Services**

• <u>Digital Displays</u> – Digital display was added to the Teen and Mid-Kid areas to promote upcoming events and services for their age goup.

# Classes/Programs

10 classes & programs - Total attendance: 75

| <u>Date</u>        | <u>Time</u>  | Class  | <u>Audience</u> | Instructor | <u>Attendance</u> |
|--------------------|--------------|--|-----------------|------------|-------------------|
| Monday, 4/4        | 6-7:30 p.m.  | Excel 2  | Adult           | PRC        | 6                 |
| Wednesday,<br>4/6  | 9:30-11 a.m. | Computer Basics: Email   | Adult           | Ann        | 6                 |
| Wednesday,<br>4/6  | 2-3:30 p.m.  | iPhone/iPad Basics Part 1  | Adult           | Dave       | 9                 |
| Thursday, 4/7      | 5-7:30 p.m.  | LEGO Robotics  | Mid-Kid         | Jack       | 15                |
| Monday, 4/11       | 6-7:30 p.m.  | Excel 2  | Adult           | PRC        | 6                 |
| Wednesday,<br>4/13 | 2-3:30 p.m.  | iPhone/iPad Basics Part 2  | Adult           | Dave       | 11                |
| Saturday, 4/16     | 10-11 a.m.   | Cell Phones & Plans<br>Simplified  | Adult           | Dave       | 13                |
| Monday, 4/18       | 9:30-11 a.m. | Computer Basics: Getting<br>Started- Canceled due to<br>low registration | Adult           | Ann        | 0                 |
| Monday, 4/25       | 2-3:30 p.m.  | Computer Basics: Files & Folders   | Adults          | Ann        | 3                 |
| Monday, 4/25       | 6-7:30 p.m.  | Excel 2  | Adult           | PRC        | 6                 |

# Statistics

- Computer Usage
  - Adult Users: Hours:
  - Adult laptop: Hours:
  - o K&T Users: Hours:
  - K&T Laptops: Hours:
- Drive-thru Printing- 0
- Technology Desk Assistance- 854

• <u>1-on-1 Training</u>: 24

• Wireless Usage- Total Unique Access: 7,182

# Maker Services/Maker Studio

# Classes/Programs/1-on-1

• Classes- 18 Total attendance: 79

• 1 passive program- Sewing: practice - Total attendance: 5

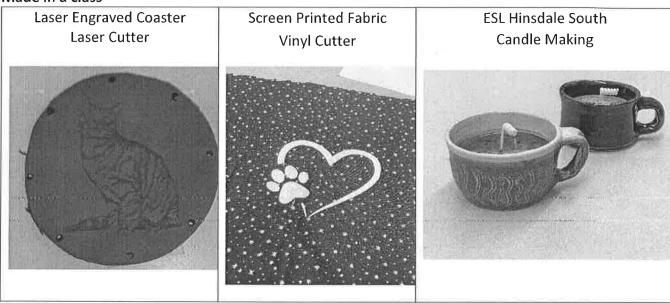
• 1-on-1 training: 35

• Maker Assistance: 220

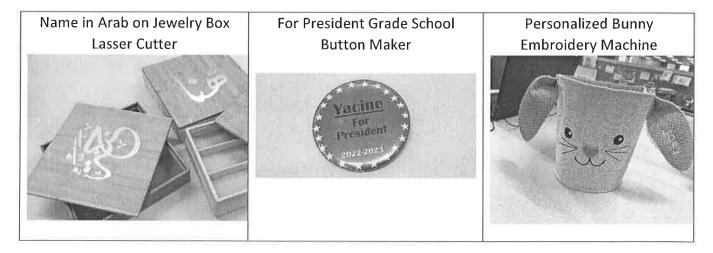
| <u>Date</u>            | <u>Time</u>      | <u>Class</u>                               | <u>Audience</u> | Instructor | Attendance |
|------------------------|------------------|--|-----------------|------------|------------|
| Sunday, April 3        | 1:30-3 p.m.      | Laser Engraved<br>bookmarks                | Ann             | Ann        | 9          |
| Tuesday, April 5       | 3:30-5 p.m.      | Maker Studio Creative<br>Time for Mid-Kids | Jack            | Jack       | 8          |
| Wednesday, April       | 3:30-5 p.m.      | 3D Modeling with Tinkercad                 | Jack            | Jack       | 6          |
| Thursday, April 7      | 3:30-5 p.m.      | Maker Studio Creative<br>Time for Teens    | Jack            | Jack       | 0          |
| Saturday, April 9      | 10:30-12<br>p.m. | Embroidered Erath<br>Day Towels            | Jack            | Jack       | 6          |
| Monday, April 11       | 3:30-5 p.m.      | Sewing basics                              | Jack            | Jack       | 5          |
| Tuesday, April 12      | 3:30-5 p.m.      | Maker Studio Creative<br>Time for Mid-Kids | Jack            | Jack       | 2          |
| Wednesday, April<br>13 | 10:30-12<br>p.m. | Laser Engraved<br>Glasses                  | Ann, Brett      | Ann, Brett | 5          |
| Thursday, April 14     | 3:30-5 p.m.      | Maker Studio Creative<br>Time for Teens    | Jack            | Jack       | 3          |
| Thursday, April 14     | 6:30-8 p.m.      | Hand Sewn Felt<br>Stuffies                 | Jack            | Jack       | 10         |
| Tuesday, April 19      | 3:30-5 p.m.      | Maker Studio Creative<br>Time for Mid-Kids | Jack            | Jack       | 3          |
| Thursday, April 21     | 3:30-5 p.m.      | Maker Studio Creative<br>Time for Teens    | Jack            | Jack       | 0          |
| Thursday, April 21     | 6:30-8 p.m.      | Candle and bath bomb making                | Jack            | Jack       | 10         |
| Saturday, April 23     | 10:30-12<br>p.m. | Screen-Printed T-<br>Shirts                | Dave            | Dave       | 5          |

| Tuesday, April 26  | 3:30-5 p.m. | Maker Studio Creative<br>Time for Mid-Kids | Jack | Jack       | 0 |
|--------------------|-------------|--|------|------------|---|
| Tuesday, April 26  | 6:30-8 p.m. | Laser Etched Leather<br>Coaster            | Ann  | Adult/Teen | 6 |
| Thursday, April 28 | 3:30-5 p.m. | Maker Studio Creative<br>Time for Teens    | Jack | Teen       | 0 |
| Thursday, April 28 | 6:30-8 p.m. | 3D printing with Tinkercad                 | Jack | Mid-Kid    | 1 |

# Made in a class



# **Made Using Equipment**



# **Equipment Usage**

- 3D Printers- 24
- Button Maker 9
- Candle Maker- 33

- Carving Machine- 0
- Cricut (Vinyl)- 0
- Ellison Dig Cut- 1
- Embroidery Machine- 28
- Knitting Machine-5
- Laser Cutter- 62
- Poster Printer 6
- Sewing Machine- 11
- Silhouette (Vinyl)- 16
- Sizzix (die cut/embossing) 10

## **Community Outreach**

| Organization          | Topic                 | Location | Instructor | Audience | Attendance |
|-----------------------|-----------------------|----------|------------|----------|------------|
| Girl Scout Troup      | Coding                | Library  | Jack       | Mid-Kid  | 15         |
| Lace School           | STEM Night            | School   | Jack       | Mid-Kid  | 105        |
| Girl Scout Troup      | Coding                | Library  | Jack       | Mid-Kid  | 6          |
| ESL Hinsdale<br>South | Candle<br>Making/Tour | Library  | Sarah/Ann  | Teens    | 15         |

#### Websites

#### Statistics

- o Maker Studio Website Users- 340 Page Views- 1,413
- o IPPL Website Users 14,594 Page Views- 43,310

## Library of Things (LOT)

- Paper shredder- Added a portable paper/credit card shredder.
- Document Scanner- Added a portable wireless document scanner.

#### **STEM Kits**

- Purple Panda platform kits Uses a tablet to teach early spelling skills.
- Osmo Math adventures Uses a tablet to teach math with tablets using real-world interactive imagery

Checkout Statistics (Includes eLibrary Devices)

Unique Users – 94; Total checkouts – 155

DIStributed a meeting

# **Programming and Outreach Department Report – May 2022**

#### Community:

Erin managed a last-minute author visit opportunity with Shirin Shamsi on April 25<sup>th</sup>. In order to ensure an audience for the visit, Erin coordinated a visit from the Mecca Center's Quran Blossoms preschoolers. 60 attended. Shamsi read her book, *Laila and the Sands of Time*, to 60 kids. Erin also incorporated a craft project into the visit.

Sarah hosted a "Night of Noise" on Friday, April 22<sup>nd</sup>. Night of Noise is a national movement that follows the nationwide Day of Silence, a campaign that seeks to shed light on what many LGBTQ youth experience daily including bullying and harassment. LGTBTQA+ students and allies take a vow of silence for the entire school day to raise awareness for and protest the discrimination, marginalization and silencing of queer youth in schools. Night of Noise breaks the silence and the students can celebrate. Sarah partnered with Hinsdale South and Centrals PRISM (LGBTQIA+ Club) and our own Rainbow Club members to put on the Night of Noise. The evening kicked off with a big group scream. Then there were breakout activities like dancing, gaming, crafts and even a Nerf battle! Students were able to make personal connections outside of school in a safe space and the event provided a sense of community. The mood was carefree and festive and the teens expressed that they were sad when it ended. It was a huge success with 38 teens in attendance.

Marquitta participated in an Interview Workshop for the District 86 Transition Center on April 21<sup>st</sup>. She did mock interviews with the transition students and asked basic interview questions. The event was held to help prepare the graduating transition students for job interviews.

Sarah hosted Hinsdale Central's ESL 1&2 classes on Friday, April 22<sup>nd</sup>. 14 students visited the library from 10:30 to 2:30 p.m. Sarah gave a presentation about how public libraries work in the United States (as the U.S. is very different from other countries). Then, she gave a tour of the library. After lunch, students were able to roam and explore the spaces and collections. The students especially expressed excitement in our world languages collections as well as the video games and audiobook collections.

The partnership with the Darien Dragons 4H Club continued this year with the annual egg incubator project. As of May 16th, some chicks are starting to hatch in the egg incubator.

Staff have been busy making end-of-year school visits promoting summer reading. I will give a complete report on the number of visits next month.

# Programs:

In April, the library had 82 programs which 919 people attended.

| Little | Kids Program Attendance (all programs in-pe | erson)      |    |
|--------|---|-------------|----|
| 4/1    | Baby Brilliance                             | Erin        | 12 |
| 4/2    | Little Lego Club                            | Jordan      | 22 |
| 4/3    | Open Play                                   | Jordan      | 14 |
| 4/4    | Junior Genius                               | Erin        | 5  |
| 4/5    | Talented Toddlers                           | Erin        | 18 |
| 4/6    | Junior Genius                               | Erin        | 1  |
| 4/7    | Talented Toddlers                           | Jordan      | 36 |
| 4/8    | Baby Brilliance                             | Jordan/Erin | 12 |
| 4/8    | Rollick and Roll                            | Jordan      | 27 |
| 4/9    | Grow! Puppet Show/Firefly Family Theatre    | Erin/Amy    | 40 |
| 4/10   | Sensory Storytime                           | Erin        | 0  |
| 4/11   | Junior Genius                               | Erin        | 11 |
| 4/12   | Talented Toddlers                           | Erin        | 18 |
| 4/12   | Fantastic Families                          | Jordan      | 6  |
| 4/14   | Talented Toddlers                           | Jordan      | 36 |
| 4/15   | Baby Brilliance                             | Erin        | 8  |
| 4/15   | Slime Science                               | Erin/Jordan | 46 |
| 4/18   | Junior Genius                               | Erin        | 8  |
| 4/19   | Talented Toddlers                           | Erin        | 30 |
| 4/19   | Fantastic Families                          | Jordan      | 7  |
| 4/20   | Junior Genius                               | Erin        | 0  |
| 4/21   | Talented Toddlers                           | Jordan      | 27 |
| 4/22   | Baby Brilliance                             | Erin        | 8  |
| 4/22   | Family Craft Hour                           | Erin/Jordan | 19 |
| 4/25   | Storytime with Shirin Shamsi                | Erin        | 60 |
| 4/26   | Egg-cellent Stories                         | Erin        | 32 |
| 4/27   | Rollick & Roll                              | Jordan      | 30 |
| 4/28   | Superhero Day                               | Erin/Jordan | 44 |
|        |   |             |    |
|        |   |             |    |
|        | id Program Attendance (all programs in-pers | son)        |    |
| 4/4    | Middle School Craft                         | Sarah       | 4  |
| 4/5    |   | Amy         | 8  |
| 4/6    |   | Marissa     | 2  |
| 4/9    | Mid-Kid Pokémon Club                        | Amy         | 15 |
|        |   |             |    |

| •          |                |
|------------|----------------|
| Amy        | 27             |
| Amy        | 14             |
| Amy        | 10             |
| Amy        | 3              |
| Amy        | 4              |
| Sarah      | 7              |
| Amy        | 1              |
| Amy        | 16             |
| Amy/Jordan | 11             |
| Amy        | 0              |
|            |                |
| Sarah      | 2              |
| Sarah      | 38             |
|            |                |
| _          |                |
| Cindy      | 22             |
| Cindy      | 25             |
| TJ         | 19             |
| L Laura    | 12             |
| Sarah      | 2              |
| Cindy      | 12             |
| Jen        | 3              |
| Cindy      | 24             |
| Sarah      | 5              |
| 2 Laura    | 11             |
| Cindy      | 16             |
| Tony       | 1              |
| B Laura    | 10             |
| TJ         | 20             |
| Marquitta  | 0              |
| Cindy      | 9              |
| Cindy      | 17             |
| Jen        | 11             |
| Laura      | 11             |
| Jen        | 9              |
|            |                |
| Jen        | 5              |
| 4          | 4 Laura<br>Jen |

# **Groups:**

| 4/2  | English Conversation Group          | Joe       | 4  |
|------|-------------------------------------|-----------|----|
| 4/4  | Adult Chess Group                   | Laura     | 3  |
| 4/6  | Online: English Conversation Group  | Joe       | 4  |
| 4/6  | GenLit Book Discussion              | Jen       | 0  |
| 4/7  | Nonfiction at Night Book Discussion | Joe       | 5  |
| 4/11 | Adult Chess Club                    | Laura     | 4  |
| 4/13 | Online: English Conversation Group  | Joe       | 5  |
| 4/14 | Crime Readers Book Discussion       | Tori      | 12 |
| 4/16 | Online: English Conversation group  | Joe       | 4  |
| 4/18 | Adult Chess Club                    | Laura     | 4  |
| 4/20 | Online: English Conversation Group  | Joe       | 4  |
| 4/21 | Novel Idea Book Discussion          | Natalie   | 12 |
| 4/23 | Older Adult Connections             | Marquitta | 0  |
| 4/25 | Adult Chess Club                    | Laura     | 4  |
| 4/28 | Genealogy Group                     | Joe       | 17 |
| 4/27 | Online: English Conversation Group  | Joe       | 5  |
| 4/28 | Adult Chess Group                   | Laura     | 3  |

# Passive Programs:

| April 1-15  | Ramadan Moon               | Little Kids | Erin/Jordan | 195 |
|-------------|----------------------------|-------------|-------------|-----|
| April 1-15  | Easter Coloring Sheet      | Little Kids | Erin/Jordan | 125 |
| April 7-21  | Finger Puppet              | Little Kids | Erin        | 120 |
| April 15-30 | Spring Umbrella            | Little Kids | Erin        | 100 |
| April 15-20 | Oval Eggs                  | Little Kids | Erin        | 105 |
| April 7-30  | Spring Trace and Count     | Little Kids | Erin        | 120 |
| April 1-30  | Teen Post                  | Teens       | Sarah       | 138 |
| April 1-30  | Interactive Whiteboard     | Mid-Kids    | Amy         | 22  |
| April 1     | Joke Junction              | All Ages    | Amy         | 51  |
| April 2     | Poet-Tree                  | All Ages    | Erin        | 13  |
| April 3-9   | Nat'l Library Wk Bookmarks | All Ages    | Jordan      | 87  |
| April 10-25 | Ramadan Lantern            | All Ages    | Amy/Jordan  | 130 |

# **Continuing Education:**

# **Contributing to the Profession**

Jen attended ALA's SustainRT Committee meeting on April 15th.

Submitted by: Laura Birmingham

# Assistant Director's Report: May 2022

#### Advocacy:

I will be giving an update on advocacy and reviewing the new Trustee Advocacy Form and how to access the new Google Drive at next month's Board Meeting. We will also discuss scheduling attending the local councils/board meetings and what is needed for the presentations.

#### **Blood Drive:**

The library is a location for a blood drive coordinated by the Darien Woman's Club on Tuesday, May 24.

# **Building & Grounds:**

Joe and Kyle have removed the old canvas planting bags. The Darien Garden Club has taken them to use in a new location. The new planting beds will be installed the week of May 23<sup>rd</sup>.

#### **IPPL Foundation and Friends:**

The book sale brought in \$314 last month.

#### **Marketing Highlights:**

- Here are the five most visited web pages on our website in April:
  - 1. Hours/Location 515
  - 2. Catalog 446
  - 3. Job Openings 443
  - 4. eBooks 372
  - 5. Databases All Topics 356
- Jill's Marketing Report is attached.

#### Personnel:

Debbie, Cindy and I interviewed candidates for the Guest Services Associate positions.

Jamie and I interviewed 3 candidates for the full-time P&O Associate position. I am pleased to report that Kate Kresek has been hired and starts on May 23. Kate comes to us with a very well-rounded background. She brings a mix of Park District experience (including organizing large community events!), working with kids, working with residents in a behavioral health treatment center that specializes in eating disorders and working at White Oak Library branches doing outreach to seniors. She will make a fantastic addition to our team.

I have also hired a Support Services Associate for Programming & Outreach. This part-time position will help with cleaning, organizing, LibCal, maintaining inventories and supplies, help with room set-ups and more! Khadija Najjar, who is a junior at Hinsdale South, will start in this role on May 25.

# Meetings:

4/14 Guest First Committee
4/14 Department Head Meeting
4/19 Programming & Outreach Department Meeting
4/20 Library Board Meeting
4/21 Department Head Meeting
4/28 Guest First Committee

In April, I had 12 one on ones with 9 staff.

Report Submitted by: Laura Birmingham

Distributed @ meeting

# Jill Yott, Communications Coordinator, Report for Board of Trustees April 2022

#### **Training**

Paul and I began our Patron Point training, the new system that we will use for our email newsletter among other things. We are super excited that we will be able to eventually customize the user experience with the enewsletter and when our guests are on boarded as new cardholders. Paul also attended a workshop on Instagram; I attended one on fundraising in libraries; and we both attended a workshop on branding in libraries. Based on what we learned, we are going to try some new things in our social media execution and scheduling to see if it improves engagement. In addition, when working on pieces for the Foundation, I plan to try some of what I learned. Stay tuned!

#### In the Gallery—April

Display cases: Darien Garden Club and Inklude Studios

1st floor gallery: Nancy L. Staszak (the dinosaurs!)

2nd floor gallery: Inklude Studios

#### Darien Calendar

The City of Darien as a new calendar system to manage their events. I submitted events for the calendar and will continue to do so as the occasions call for it. It's a great way to get the word out for events that have broad appeal for the community such as our summer kick off and the blood drive.

# **Other Projects**

Working with Laura and the programming team on the summer logs. Created a new template for the Library of Things. Working with Jamie B. on creating new signage for the magazines to incorporate the eMagazines. In addition, we created signs for the chicks and updated the promotional signs in the holders and the elevator.

#### Website

Updates were made to The Sound, the Volunteens, the Gardens at IPPL, the eMagazines, and the chicken page. In addition, minor updates were made to the social services, the Library of Things, community, the Ignite Change, and the All Are Welcome pages. The home page was changed to reflect the marketing plan for April. Dave and I are planning for summer among the other pages that we are working on.

I have been keeping closer stats on how people click on the home page of the website. This does not reflect what people go on the rest of the site. This is just the clicks from the things we featured on the homepage for the month of April. Looking how people click will help me make better decisions about what we should feature and how often we need to change things.

| Poetry Month Booklist            | 27 |  |
|----------------------------------|----|--|
| Autism Booklist                  | 20 |  |
| Sikh Awareness Month Booklist    | 20 |  |
| Middle Eastern Authors Booklists | 20 |  |

# Yelp & Google

People are using Yelp and Google to access the library. It's interesting to see how they access us.

In the month of April, 27 people called us by searching for us through Yelp.

In the month March (Google lags behind on its reports), through Google and

- 452 called us
- 694 asked for directions to get to us
- 5,551 Googled our name

#### **Enews**

Our subscribers are down, but that's normal because of deactivated emails, bounces, or people in general who choose to unsubscribe.

#### **General Enews Subscribers**

| March 31                 | 17,422 |
|--------------------------|--------|
| April 30                 | 17,357 |
| Loss/Gain in subscribers | -65    |

# **Specialty Enews Subscribers**

| Newsletter                   | Subscribers | +/-       |
|------------------------------|-------------|-----------|
| Business Connect subscribers | 296         | No change |

#### **Enews Open & Click Rate**

As a reminder, the click rates are not an accurate representation of engagement because of privacy filters. However, the trend is the open rate the click rate through enews is higher.

To note, in May we will begin using our new software, Patron Point to send enews. I will give an update in May's report when we begin doing so.

| Date     | Open Rate | Click Rate percentage |
|----------|-----------|-----------------------|
| April 7  | 35        | 1                     |
| April 14 | 35        | 1                     |
| April 21 | 35        | 1                     |
| April 28 | 35        | 1                     |

#### Social Media

Social media growth continues with a slight dip in Twitter. If people deactivate their accounts, it will show as an unfollow/like. I suspect with the changes in Twitter, that we lose more followers because of deactivated accounts.

| Social Media Channel | Likes/Followers | +/- (March 31) |  |
|----------------------|-----------------|----------------|--|
| Facebook (likes)     | 2,118           | +8             |  |
| Instagram            | 955             | +30            |  |
| Twitter              | 1,144           | +1             |  |
| LinkedIn             | 192             | +2             |  |
| YouTube              | 216             | +1             |  |

#### Social Media Posts

This month we received a lot of great engagement on posts about Ramadan, Vaisakhi, Eid Mubarak, Passover, and Easter. We acknowledged and shared information about the variety of holidays that our community celebrates. We like to use our position to educate. It was wonderful that our followers felt seen. In addition, our community also loved our posts on National Library Week, with the most engaging post being Library Worker's Day.

While this was May, I could not wait until next month's report to share this. We did a post on our mental health resources, and this was the comment on Instagram: "I love how much this library cares for the people in our community. Thank you for being supportive of our journeys."

| STATISTICS FOR                              | Apr-22 | SAME MONTH<br>PREV. YEAR | FYTD    | LAST FYTD | FYTD %<br>CHANGE |
|---|--------|--------------------------|---------|-----------|------------------|
| Circulation                                 |        |                          |         |           |                  |
| Adult                                       | 19,329 | 11,156                   | 191,607 | 176,034   | 8.85%            |
| Teen  | 1,123  | 743                      | 12,800  |           | 3.53%            |
| Kids  | 12,454 | 6,740                    | 126,388 | 103,103   | 22.58%           |
| ILLS Sent                                   | 3,064  | 1,495                    | 27,731  | 21,515    | 28.89%           |
| TOTAL                                       | 35,970 | 20,134                   | 358,526 | 313,015   | 14.54%           |
| Electronic Circulation                      | 8,628  | 9,452                    | 85,586  | 101,355   | -15.56%          |
| GRAND TOTAL CIRC.                           | 44,598 | 29,586                   | 444,112 | 414,370   | 7.18%            |
| % Reciprocal Borrowing                      | 9%     | 5%                       | 9%      | 6%        |                  |
| Patron Visits                               | 27,372 | 6,528                    | 237,902 | 94,026    | 153.02%          |
| Current Cards                               |        |                          |         |           |                  |
| Resident                                    | 121    | 35                       | 23,931  | 22,850    | 4.73%            |
| Non-Resident                                | 21     | 22                       | 803     | 711       | 12.94%           |
| TOTAL                                       | 142    | 57                       | 24,734  | 23,561    | 4.98%            |
| Patron Assistance                           |        |                          |         |           |                  |
| Adult - Reference                           | 2,709  | 654                      | 16,942  | 13,556    | 24.98%           |
| Kids - Reference                            | 907    | 412                      | 7,175   |           | -3.97%           |
| Technology - Reference                      | 1,074  | 584                      | 10,586  |           | -2.64%           |
| TOTAL REFERENCE                             | 4,690  | 1,650                    | 34,703  |           | 8.78%            |
| Adult - Other                               | 258    | 138                      | 1,922   | 1,479     | 29.95%           |
| Kids - Other                                | 240    | 2                        | 1,633   | 79        | 1967.09%         |
| Technology - Other                          | 60     | 6                        | 635     |           | 229.02%          |
| TOTAL OTHER                                 | 558    |                          | 4,190   | 1,751     | 139.29%          |
| GRAND TOTAL ASST.                           | 5,248  | 1,796                    | 38,893  | 33,652    | 15.57%           |
| ILL/Reserves                                |        |                          |         |           |                  |
| Holds                                       | 6,768  |                          | 71,982  |           | 1                |
| ILLs Sent                                   | 3,064  |                          | 27,731  |           |                  |
| ILLs Checked Out                            | 3,653  |                          |         |           |                  |
| ILLS Received                               | 4,031  | 2,004                    | 39,482  | 35,079    | 12.55%           |
| Programs - Adult                            |        |                          |         |           |                  |
| # Programs                                  | 21     | 8                        | 144     |           | 1                |
| Attendance                                  | 244    | 155                      | 2,253   | 2,300     | -2.04%           |
| Technology Classes                          | 00     |                          | 470     | 70        | 400.000/         |
| # Programs                                  | 28     |                          | 170     |           |                  |
| Attendance                                  | 154    | 56                       | 1,082   | 814       | 32.92%           |
| Individual Technology Training # of Patrons | 373    | 98                       | 3,105   | 867       | 258.13%          |
| Groups                                      | 010    |                          | 0,100   | 001       | 200.1070         |
| # Programs                                  | 17     | 3                        | 106     | 31        | 241.94%          |
| Attendance                                  | 90     |                          | 597     | 295       | l .              |
| Others                                      |        |                          |         |           |                  |
| #Programs                                   | 0      | 0                        | 0       | 0         |                  |
| Attendance                                  | 0      | 0                        | 0       | 0         |                  |
| Programs - Teen                             |        |                          |         |           |                  |
| # Programs                                  | 2      | 5                        | 61      | 91        | -32.97%          |
| Attendance                                  | 40     | 43                       | 267     | 450       | -40.67%          |
| Programs - Kids                             |        |                          |         |           |                  |
| # Programs                                  | 42     | 20                       | 329     |           |                  |
| Attendance                                  | 699    |                          |         |           |                  |
| GRAND TOTAL ATT.                            | 1,600  | 1,068                    | 10,992  | 9,296     | 18.24%           |

| STATISTICS FOR                        | Apr-22 | SAME MONTH<br>PREV. YEAR | FYTD    | LAST FYTD | FYTD %<br>CHANGE |
|---------------------------------------|--------|--------------------------|---------|-----------|------------------|
| Passive Programs - Adult              |        |                          |         |           |                  |
| #Programs                             | 3      |                          | 20      |           |                  |
| Attendance                            | 14     |                          | 775     |           |                  |
| Passive Programs - Teen               |        |                          | ,,,     |           |                  |
| # Programs                            | 2      |                          | 26      |           |                  |
| Attendance                            | 138    |                          | 575     |           |                  |
| Passive Programs - Kids               |        |                          |         |           |                  |
| # Programs                            | 12     |                          | 72      |           |                  |
| Attendance                            | 1,073  |                          | 5,127   |           |                  |
| Computers -                           |        |                          |         |           |                  |
| Patron Use                            |        |                          |         |           |                  |
| Adult Computers                       | 1,620  | 664                      | 14,434  | 10,918    | 32.20%           |
| Kids Computers                        | 16     | 48                       | 1,608   |           | 114.69%          |
| Teen Laptop                           | 20     | 1                        | 109     | 50        | 118.00%          |
| Adult Laptop                          | 16     | 9                        | 180     | 71        | 153.52%          |
| TOTAL PATRON USE                      | 1,672  | 722                      | 16,331  | 11,788    | 38.54%           |
| Hours Used                            |        |                          |         |           |                  |
| Adult Computers                       | 1,188  | 475                      | 11,176  | 7,447     | 50.07%           |
| Kids Computers                        | 22     | 28                       | 840     | 424       | 98.11%           |
| Teen Laptop                           | 24     | 5                        | 115     | 100       | 15.00%           |
| Adult Laptop                          | 19     |                          | 249     | 104       | 139.42%          |
| TOTAL HOURS USED                      | 1,253  | 517                      | 12,380  | 8,075     | 53.31%           |
| Wireless Total Connections            | 7,182  | 5,128                    | 61,952  | 43,001    | 44.07%           |
| IPPL Total Web Site Access            | 12,448 | 13,542                   | 142,536 | 398,791   | -64.26%          |
| IPPL Total Page Views                 | 35,744 |                          |         | 581,271   | -30.38%          |
| Subscription Database Logins          | 3,100  | 2,774                    | 30,040  | 29,681    | 1.21%            |
| Outreach-Homebound<br>Items Delivered | 162    | 400                      | 4 004   | 4 0 4 5   | 7.08%            |
|                                       | 163    | 123                      | 1,301   | 1,215     | 7.00%            |
| Volunteers<br>Number Active           | 25     | 10                       |         |           |                  |
| Number Active Hours Worked            | 100    |                          | 585     | 446       | 31.17%           |
| Staff Training Hours                  | 90     |                          |         | 727       | 4.13%            |
| Room Use                              |        |                          | .07     |           |                  |
| Conference Rooms                      | 441    |                          | 3,368   |           |                  |
| Meeting Rooms                         |        |                          |         |           |                  |
| Library                               | 79     |                          | 423     |           |                  |
| Non-Library                           | 15     |                          | 70      |           |                  |
| Board Room                            |        |                          |         |           |                  |
| Library                               | 20     |                          | 121     |           |                  |
| Non-Library                           | 16     |                          | 86      |           |                  |

| BOOKS        | Previous Month | Added | Discarded | Current | Prev. N | Io. YTD  | YEAR  | TO DATE   |
|--------------|----------------|-------|-----------|---------|---------|----------|-------|-----------|
|              | Totals         | Items | Items     | Totals  | Adds    | Discards |       | Discarded |
| ADULT        |                |       |           |         |         |          |       |           |
| Reference    | 499            | 11    | 17        | 493     | 91      | 81       | 102   | 98        |
| Non-Fiction  | 38905          | 223   | 28        | 39100   | 4639    | 6094     | 4862  | 6122      |
| Fiction      | 31287          | 240   | 158       | 31369   | 6676    | 10287    | 6916  | 10445     |
| ADULT TOTALS | 70691          | 474   | 203       | 70962   | 11406   | 16462    | 11880 | 16665     |
| KIDS         |                |       |           |         |         |          |       |           |
| Non-Fiction  | 11643          | 77    | 21        | 11699   | 1248    | 941      | 1325  | 962       |
| Fiction      | 23213          | 370   | 97        | 23486   | 4024    | 3635     | 4394  | 3732      |
| KIDS TOTALS  | 34856          | 447   | 118       | 35185   | 5272    | 4576     | 5719  | 4694      |
| TEEN         |                |       |           |         |         |          |       |           |
| Non-Fiction  | 538            | 13    | 1         | 550     | 176     | 78       | 189   | 79        |
| Fiction      | 3999           | 68    | 6         | 4061    | 864     | 674      | 932   | 680       |
| TEEN TOTALS  | 4537           | 81    | 7         | 4611    | 1040    | 752      | 1121  | 759       |
| BOOK TOTALS  | 110084         | 1002  | 328       | 110758  | 17718   | 21790    | 18720 | 22118     |

| AUDIOVISUAL          | Previous Month | Added | Discarded | Current  | Prev M | Io. YTD  | VEAR     | TO DATE    |
|----------------------|----------------|-------|-----------|----------|--------|----------|----------|------------|
|                      | Totals         | Items | Items     | Totals   | Adds   |          |          | Discarded  |
| ADULT                |                |       | 2007410   | A O CHAS | 71005  | Discuras | 2 radica | Discar ded |
| Audiobooks on CD     | 7027           | 35    | 11        | 7051     | 1034   | 306      | 1069     | 317        |
| Music CDs            | 4379           | 35    | 23        | 4391     | 439    | 1884     | 474      | 1907       |
| Playaway             | 368            | 0     | 0         | 368      | 6      | 8        | 6        | 8          |
| DVDs (DVD & Blu-ray) | 20255          | 254   | 48        | 20461    | 2025   | 2575     | 2279     | 2623       |
| ADULT TOTALS         | 32029          | 324   | 82        | 32271    | 3504   | 4773     | 3828     | 4855       |
| KIDS                 |                |       |           |          |        |          |          | 1000       |
| Audiobooks on CD     | 585            | 6     | 0         | 591      | 109    | 62       | 115      | 62         |
| Music CDs            | 294            | 0     | 0         | 294      | 27     | 2        | 27       | 2          |
| Playaway             | 114            | 0     | 4         | 110      | 8      | 1 1      | 8        | 5          |
| DVDs (DVD & Blu-ray) | 4079           | 62    | 54        | 4087     | 295    | 514      | 357      | 568        |
| KIDS TOTALS          | 5072           | 68    | 58        | 5082     | 439    | 579      | 507      | 637        |
| TEEN                 |                |       |           |          |        | i i      |          |            |
| Audiobooks on CD     | 182            | 13    | 0         | 195      | 52     | 76       | 65       | 76         |
| Playaway             | 21             | 0     | 0         | 21       | 2      | 0        | 2        | 0          |
| DVDs (DVD & Blu-ray) | -5             | 0     | 0         | -5       | 0      | 442      | 0        | 442        |
| TEEN TOTALS          | 198            | 13    | 0         | 211      | 54     | 518      | 67       | 518        |
| AUDIOVISUAL TOTALS   | 37299          | 405   | 140       | 37564    | 3997   | 5870     | 4402     | 6010       |

| Other   | Previous Month | Added | Discarded | Current | Prev. Mo. YTD |          | YEAR TO DATE |           |
|---|----------------|-------|-----------|---------|---------------|----------|--------------|-----------|
|   | Totals         | Items | Items     | Totals  | Adds          | Discards | Added        | Discarded |
| ADULT   |                |       |           |         |               |          |              |           |
| Console Games                                 | 207            | 4     | 0         | 211     | 63            | 10       | 67           | 10        |
| Tech Takeout (except digital content devices) | 136            | 6     | 1         | 141     | 26            | 5        | 32           | 6         |
| CD-ROMs                                       | -1             | 0     | 0         | -1      | 0             | 36       | 0            | 36        |
| ADULT TOTALS                                  | 342            | 10    | 1-        | 351     | 89            | 51       | 99           | 52        |
| KIDS  |                |       |           |         |               |          |              |           |
| Kits (STEM, Book bundles, etc.)               | 153            | 8     | 1         | 160     | 16            | 20       | 24           | 21        |
| Puzzles (New Aug. 2018)                       | 19             | 0     | 0         | 19      | 4             | 1        | 4            | 1         |
| Playaway Launch Pads                          | 19             | 0     | 0         | 19      | 0             | 3        | 0            | 3         |
| KIDS TOTALS                                   | 191            | 8     | 1         | 198     | 20            | 24       | 28           | 25        |
| TEEN  |                |       |           |         |               |          |              |           |
| Equipment (CD Players, etc.)                  | 4 5            | 0     | 0         | 5       | 0             | 1 1      | 0            | 1         |
| Console Games                                 | 777            | 14    | 9         | 782     | 130           | 19       | 144          | 28        |
| Board Games                                   | 122            | 0     | 0         | 122     | 31            | 6        | 31           | 6         |
| TEEN TOTALS                                   | 904            | 14    | 9         | 909     | 161           | 26       | 175          | 35        |
| OTHER TOTALS                                  | 1437           | 32    | 11        | 1458    | 270           | 101      | 302          | 112       |
| COLLECTION TOTALS                             | 148820         | 1439  | 479       | 149780  |               |          | 23424        | 28240     |

|                                     | Previous     | Added   | Current | Prev. Mo. YTD | YTD   |
|-------------------------------------|--------------|---------|---------|---------------|-------|
| eBOOKS                              | Month Totals | Items   | Totals  | Adds          | Add   |
| Hoopla- Year (ebooks & comics)      | 423,266      | 99,588  | 423,266 | N/A           | N/A   |
| eMedia (Overdrive Consortium)       | 24,308       | 33      | 24,341  | 915           | 948   |
| eMedia (Overdrive Advantage)        | 6,915        | 94      | 7,009   | 817           | 911   |
| Preloaded eReaders                  | 132          | 9       | 141     | 43            | 52    |
| eBook Totals                        | 454,621      | 99,724  | 454,757 | 1775          | 1911  |
|                                     |              |         |         |               |       |
|                                     | Previous     | Added   | Current | Prev. Mo. YTD | YTD   |
| AUDIOVISUAL                         | Month Totals | Items   | Totals  | A             | Add   |
| Audiobooks                          |              |         |         |               |       |
| Hoopla- Year                        | 69,272       | 23797   | 93,069  | N/A           | N/A   |
| eMedia (Overdrive Consortium)       | 6,377        | 33      | 6,410   | 464           | 497   |
| eMedia Advantage (Overdrive)        | 1,761        | 24      | 1,785   | 373           | 397   |
| Preloaded Adult Audiobook iPods     | 147          | 0       | 147     | 73            | 73    |
| Audiobook Total                     | 101,354      | 23854   | 101,411 | 910           | 967   |
| Music                               |              |         |         |               |       |
| Hoopla- Year                        | 241,704      | 0       | 241,704 | N/A           | N/A   |
| Videos                              |              |         |         |               |       |
| Hoopla- Year (includes TV Episodes) | 15,037       |         | 15,037  | N/A           | N/A   |
| Preloaded Adult Rokus Titles        | 1,296        | 4       | 1,300   | 70            | 74    |
| Preloaded Family Roku Titles        | 197          | 1       | 198     | 11            | 12    |
| Video Totals                        | 16,530       | 5       | 16,535  | 81            | 86    |
| Total Audiovisual                   | 383,529      | 23,859  | 359,650 | 1,135         | 1,053 |
| Collection Totals                   | 838,150      | 123,583 | 814,407 | 3,046         | 2,964 |

| INDIAN PRAIRIE PUBLIC LIBRARY TREASURER'S REPORT  | 4/30/2022  |
|---|--|
|   |  |
| Balance on hand as of March 31, 2022  Cash Receipts for April  Cash Disbursements for April  Cash on hand as of April 30, 2022              | 2,485,957.18<br>27,351.93<br>337,688.93<br>2,175,620.18                    |
| Investments Illinois Funds (Money Market) - Average Monthly Rate 0.478% General   | 253,326.95<br>1,422,792.05   |
| Fifth Third - Checking  | (1,417.45)<br>487,584.68<br>6,188.93<br>6,741.02<br>404.00<br>2,175,620.18 |
| FUND BALANCES AS OF 4/30/2022  Corporate Fund   | 1,896,779.43<br>34,050.25  |
| I.M.R.F. Fund.  Liability Fund.  Social Security Fund.  Special Reserve Fund.  Deferred Taxes.  Current Liabilites.  Grand Total All Funds. | -<br>(123,028.84)<br>130,616.41<br>237,202.93<br>2,175,620.18              |

# Indian Prairie Public Library District Consolidated Revenue Report for April 2022

| Percent of Year: 83.33             | RECEIVED<br>April 2022 | RECEIVED THIS YEAR | PRCT COLL | BUDGET<br>RECEIPTS | UNCOLLECTED<br>RECEIPTS |
|------------------------------------|------------------------|--------------------|-----------|--------------------|-------------------------|
| PROPERTY TAX & LEVY INTEREST       |                        |                    |           |                    |                         |
| 41100 · Property Taxes             | 0.00                   | 3,891,603.91       | 100.76%   | 3,862,097.00       | -29,506.91              |
| 41150 · Non-current Property Taxes | 0.00                   | 1,621.47           | 0.00%     | 0.00               | -1,621.47               |
| 43100 · Interest-Tax Levy          | 0,00                   | 1.03               | 0.00%     | 0.00               | -1.03                   |
| TOTAL PROPERTY TAX & LEVY INTEREST | 0.00                   | 3,893,226.41       | 100.81%   | 3,862,097.00       | -31,129.41              |
| INTERGOVERNMENTAL                  |                        |                    |           |                    |                         |
| 42200 · Per Capita Grant           | 0.00                   | 62,730.28          | 118.00%   | 53,161.00          | -9,569.28               |
| 42300 · LIMRICC                    | 0.00                   | 0.00               | 0.00%     | 0.00               | 0.00                    |
| TOTAL INTERGOVERNMENTAL            | 0.00                   | 62,730.28          | 118.00%   | 53,161,00          | -9,569,28               |
| INTEREST                           |                        |                    |           |                    |                         |
| 43500 · Interest - Investment      | 238.74                 | 960.94             | 0.00%     | 0.00               | -960.94                 |
| TOTAL INTEREST                     | 238.74                 | 960.94             | 0.00%     | 0.00               | -960.94                 |
| DESK MONIES                        |                        |                    |           |                    |                         |
| 45100 · Copier                     | 222,55                 | 1,613.40           | 70.15%    | 2,300.00           | 686.60                  |
| 45120 · Computer Copies            | 1,223.81               | 9,890.34           | 131.87%   | 7,500.00           | -2,390.34               |
| 45130 · Fax                        | 384.87                 | 3,146.22           | 157,31%   | 2,000.00           | -1,146,22               |
| 45200 · Fines/Fees                 | 474.47                 | 15,780,49          | 95.64%    | 16,500.00          | 719.51                  |
| 45250 · Gifts/Donations            | 1.00                   | 1.00               | 0.40%     | 250.00             | 249.00                  |
| 45300 · Lost Materials             | 439.94                 | 4,406.78           | 110.17%   | 4,000.00           | -406.78                 |
| 45350 · Non-Resident Fees          | 3,747.90               | 82,809.72          | 110.41%   | 75,000.00          | -7,809.72               |
| 45450 - Hot Picks                  | 24.00                  | 49.00              | 0.00%     | 0.00               | -49.00                  |
| 45550 · Meeting Room Rental        | 81.25                  | 518.75             | 0.00%     | 0.00               | -518.75                 |
| 45600 · ILL Fees                   | 24,57                  | 122.66             | 24.53%    | 500.00             | 377.34                  |
| 45650 - Maker Studio               | 232.94                 | 1,592.31           | 318.46%   | 500.00             | -1,092,31               |
| 45700 · Passport Fees              | 4,865.00               | 28,175.60          | 225.41%   | 12,500.00          | -15,675.60              |
| 45750 · Notary Fees                | 126.00                 | 1,171.00           | 167.29%   | 700.00             | -471.00                 |
| TOTAL DESK MONIES                  | 11,848.30              | 149,277.27         | 122.61%   | 121,750.00         | -27,527.27              |
| OTHER INCOME                       |                        |                    |           |                    |                         |
| 46500 · OCLC Refund                | 0.00                   | 0.00               | 0.00%     | 0.00               | 0.00                    |
| 46700 · Miscellaneous              | 0.00                   | 2,594.40           | 518.88%   | 500.00             | -2,094.40               |
| 46800 - Collection Agency Fee      | 178.75                 | 218.75             | 437.50%   | 50.00              | -168.75                 |
| 49000 · Operating Transfer In      | 25,730.00              | 25,730.00          | 0.00%     | 0.00               | -25,730.00              |
| TOTAL OTHER INCOME                 | 25,908.75              | 28,543.15          | 5189.66%  | 550.00             | -27,993.15              |
| GRAND TOTAL                        | 37,995,79              | 4,134,738.05       | 102.41%   | 4,037,558.00       | -97,180.05              |

Operating Transfer In reflects \$25,730.00 from Corporate Reserves 70000 · Operating Transfer Purchases - Premier Landscape - \$25,730.00

| Percent of Year: 83.33                        | April 22   | YTD ACTIVITY | PRCT USED | WORKING<br>BUDGET | REMAINING<br>BUDGET | APPROPRIATION | PRCT<br>APPROPRIATION |
|---|------------|--------------|-----------|-------------------|---------------------|---------------|-----------------------|
| PERSONNEL                                     |            |              |           |                   |                     |               |                       |
| 61100 · Salaries                              | 166,411.51 | 1,798,905.52 | 78.41%    | 2,294,105,00      | 495,199,48          |               |                       |
| 61310 · Benefits - Medical / Life Ins.        | 12,764,55  | 141,973,31   | 74_16%    | 191,452.00        | 49,478.69           |               |                       |
| 61330 · Benefits - IMRF                       | 15,243.24  | 193,838.33   | 85.98%    | 225,440.00        | 31,601.67           |               |                       |
| 61340 · Benefits - FICA                       | 12,150,36  | 134,120,45   | 76_42%    | 175,500.00        | 41,379.55           |               |                       |
| 61400 · Staff Development                     | 15.00      | 5,753.26     | 25.92%    | 22,200.00         | 16,446.74           |               |                       |
| 61600 · Board Development                     | 525,00     | 525.00       | 52,50%    | 1,000.00          | 475.00              |               |                       |
| 61710 · Workers Compensation                  | 0.00       | 5,933.00     | 104,38%   | 5,684.00          | -249.00             |               |                       |
| 61720 · Unemployment Insurance                | 0.00       | 1,400.22     | 46,67%    | 3,000,00          | 1,599.78            |               |                       |
| 61730 · Data Expense Reimbursement            | 24,20      | 24,20        |           |                   |                     |               |                       |
| OTAL PERSONNEL                                | 207,133,86 | 2,282,473,29 | 78,21%    | 2,918,381,00      | 635,931,91          | 3,250,000,00  | 70,239                |
| MATERIALS                                     |            |              |           |                   |                     |               |                       |
| 62100 · Books                                 | 8,019.38   | 106,183.17   | 66.80%    | 158,950.00        | 52,766,83           |               |                       |
| 62200 · Periodicals                           | 94.50      | 14,932.83    | 56.73%    | 26,325.00         | 11,392.17           |               |                       |
| 62300 · Audio                                 | 1,370.26   | 18,457.24    | 57.06%    | 32,350.00         | 13,892.76           |               |                       |
| 62400 · Video                                 | 3,241.88   | 19,451.52    | 45.82%    | 42,450.00         | 22,998.48           |               |                       |
| 62500 · Multi-Media                           | 51.01      | 604.93       | 30.25%    | 2,000.00          | 1,395.07            |               |                       |
| 62600 · eMaterials                            | 6,700.85   | 140,910.31   | 76,71%    | 183,700.00        | 42,789.69           |               |                       |
| 62700 · Console Games                         | 404.91     | 3,482.63     | 49.75%    | 7,000.00          | 3,517.37            |               |                       |
| 62800 · Damaged Item Replacement              | 729.76     | 8,140.82     | 135.68%   | 6,000.00          | -2,140.82           |               |                       |
| 62900 · Materials Supplies                    | 976,88     | 14,780.28    | 70.38%    | 21,000.00         | 6,219.72            |               |                       |
| OTAL MATERIALS                                | 21,589.43  | 326,943.73   | 68,15%    | 479,775.00        | 152,831,27          | 525,000,00    | 62.279                |
| UILDING                                       |            |              |           |                   |                     |               |                       |
|   | 3,343.53   | 58,734,12    | WG 4804   | 70.000.00         |                     |               |                       |
| 63200 · Cleaning Service                      | 1,841.54   | 11,281 12    | 76.48%    | 76,800.00         | 18,065.88           |               |                       |
| 63300 · Utilities (1-8-11 · Gas)              | 64.96      |              | 75.21%    | 15,000.00         | 3,718.88            |               |                       |
| 63300 · Utilities (1-8-12 · Electric)         |            | 41,116.67    | 70,89%    | 58,000.00         | 16,883.33           |               |                       |
| 63300 · Utilities (1-8-13 · Telephone)        | 435 63     | 4,696.67     | 78.28%    | 6,000.00          | 1,303.33            |               |                       |
| 63300 · Utilities (1-8-14 · Water/Sewer)      | 516.77     | 2,117.44     | 26.47%    | 8,000.00          | 5,882.56            |               |                       |
| 63300 · Utilities (1-8-15 · Garbage Disposal) | 480_79     | 4,262.49     | 85.25%    | 5,000.00          | 737.51              |               |                       |
| 63350 · Building Supplies                     | 0,00       | 3,390.30     | 56.51%    | 6,000.00          | 2,609.70            |               |                       |
| 63400 · Maintenance Supplies                  | 731.20     | 8,251.73     | 75.02%    | 11,000.00         | 2,748.27            |               |                       |
| 63500 · Security System Monitoring            | 0.00       | 490.50       | 70.07%    | 700.00            | 209.50              |               |                       |
| 63600 · Property Maintenance                  | 5,107.25   | 31,909.60    | 79,77%    | 40,000.00         | 8,090 40            |               |                       |
| 63800 · Building Maintenance/Repair           | 3,450.00   | 38,159.13    | 127 20%   | 30,000.00         | -8,159.13           |               |                       |
| OTAL BUILDING                                 | 15,971.67  | 204,409.77   | 79.69%    | 256,500.00        | 52,090 23           | 350,000.00    | 58 40%                |
| PERATIONS                                     |            |              |           |                   |                     |               |                       |
| 64200 · Supplies - Office                     | 4,926.18   | 9,647.69     | 87.71%    | 11,000.00         | 1,352.31            |               |                       |
| 64300 · Photocopy Supplies                    | 250.93     | 1,704.39     | 28.41%    | 6,000.00          | 4,295.61            |               |                       |
| 64400 · Guest Services Supplies               | 933.00     | 1,866.00     | 53.31%    | 3,500.00          | 1,634.00            |               |                       |
| 64500 · Postage                               | -337,01    | 813.09       | 16,26%    | 5,000.00          | 4,186.91            |               |                       |
| 64550 · Passport Postage                      | 340.83     | 2,821.78     | 112.87%   | 2,500.00          | -321.78             |               |                       |
| 64600 · Non-Payment Reimbursement             | 0.00       | -960.42      | -64.03%   | 1,500.00          | 2,460.42            |               |                       |
| 64700 · Travel                                | 161.93     | 476,62       | 31.78%    | 1,500.00          | 1,023.38            |               |                       |
| 64800 · Organizational Memberships            | 0.00       | 2,376,00     | 67.89%    | 3,500.00          | 1,124.00            |               |                       |
| 64900 · Bank Fees                             | 174.36     | 2,254.18     | 90.17%    | 2,500.00          | 245.82              |               |                       |
| OTAL OPERATION                                | 6,450,22   | 20,999,33    | 56.76%    | 37,000.00         | 16,000.67           | 42,000.00     | 50.00%                |
| CHNOLOGY                                      |            |              |           |                   |                     |               |                       |
| 65100 · Supplies-Public Toner                 | 0.00       | 4,685.45     | 46.86%    | 10,000.00         | 5,314.55            |               |                       |
| 65150 · Supplies-Staff Toner                  | 111.63     | 2,774.69     | 39,64%    | 7,000.00          | 4,225.31            |               |                       |
| 65160 · Supplies-Technology Services          | 0.00       | 387,19       | 129.06%   | 300.00            | -87.19              |               |                       |
| 65170 · Supplies-Maker Studio                 | 116.40     | 2,006.88     | 80,28%    | 2,500.00          | 493.12              |               |                       |
| 65200 · Technology-Prof Services              | 0.00       | 75.00        | 2.50%     | 3,000.00          | 2,925.00            |               |                       |
|   | 0.00       |              | 2,0070    | 0,000.00          | 2,020:00            |               |                       |

| ercent of Year: 83.33                  | April 22   | YTD ACTIVITY | PRCT USED | WORKING<br>BUDGET | REMAINING<br>BUDGET | APPROPRIATION | PRCT<br>APPROPRIATION |
|--|------------|--------------|-----------|-------------------|---------------------|---------------|-----------------------|
| 65350 · Tech Takeout                   | 19.42      | 550 15       | 18,34%    | 3,000.00          | 2,449.85            |               |                       |
| 65360 · Kits                           | 103,32     | 1,055.75     | 20 11%    | 5,250.00          | 4,194.25            |               |                       |
| 65400 · Technology Equip Mnt/Repair    | 3,442,50   | 5,111,26     | 27.72%    | 18,436,00         | 13,324,74           |               |                       |
| 65500 · Software                       | 1,819,85   | 13,356_18    | 94.26%    | 14,169.00         | 812 82              |               |                       |
| 65600 · SWAN                           | 12,280,80  | 47,944,13    | 101,10%   | 47,422,00         | -522 13             |               |                       |
| 65700 · Telecommunications             | 1,063,00   | 11,841.92    | 79_18%    | 14,955.00         | 3,113,08            |               |                       |
| OTAL TECHNOLOGY                        | 18,956.92  | 102,103,36   | 71,39%    | 143,032,00        | 40,928.64           | 200,000.00    | 51.05%                |
| ONTRACTUAL SERVICES                    |            |              |           |                   |                     |               |                       |
| 66100 · General Professional Services  | 142 00     | 12,808,50    | 78.58%    | 16,300,00         | 3,491.50            |               |                       |
| 66200 - Credit Bureau                  | 49.25      | 453,85       | 37.82%    | 1,200,00          | 746.15              |               |                       |
| 66300 · Copier                         | 121,00     | 2,210.00     | 73,67%    | 3,000,00          | 790 00              |               |                       |
| 66400 · Copier Maintenance Contract    | 301,05     | 921.13       | 30,70%    | 3,000,00          | 2,078.87            |               |                       |
| 66900 · Fees - Bond Registrar          | 0.00       | 50,00        | 22,73%    | 220,00            | 170.00              |               |                       |
| OTAL CONTRACTUAL SERVICES              | 613,30     | 16,443,48    | 69,32%    | 23,720,00         | 7,276,52            | 35,000.00     | 46.989                |
| SURANCE                                |            |              |           |                   |                     |               |                       |
| 67100 · Multi Peril-Physical Assets    | 0.00       | 11,925,00    | 100.00%   | 11,925,00         | 0.00                |               |                       |
| 67200 · Bonding                        | 0.00       | 1,356.00     | 116,90%   | 1,160.00          | -196.00             |               |                       |
| 67300 · Officers & Directors Liability | 0.00       | 2,009.00     | 100,00%   | 2,009,00          | 0,00                |               |                       |
| 67400 · Umbrella Liability             | 0.00       | 2,275.00     | 100.00%   | 2,275,00          | 0,00                |               |                       |
| OTAL INSURANCE                         | 0,00       | 17,565.00    | 101.13%   | 17,369,00         | -196.00             | 25,000.00     | 70,269                |
| OMMUNICATIONS                          |            |              |           |                   |                     |               |                       |
| 68110 · Marketing Newsletter           | 0.00       | 25,618,33    | 102.47%   | 25,000,00         | -618,33             |               |                       |
| 68111 · eNewsletter                    | 0.00       | 0,00         | 0.00%     | 2,000,00          | 2,000.00            |               |                       |
| 68210 · Marketing Advertising          | 0.00       | 95.00        | 11.88%    | 800.00            | 705.00              |               |                       |
| 68310 · Marketing Supplies             | 400,90     | 1,569.71     | 224.24%   | 700,00            | -869.71             |               |                       |
| 68410 · Marketing-Information Printing | 7,028,10   | 8,696.43     | 57,98%    | 15,000,00         | 6,303.57            |               |                       |
| 68500 · Legal Notices                  | 0.00       | 873,24       | 58.22%    | 1,500,00          | 626,76              |               |                       |
| OTAL COMMUNICATIONS                    | 7,429.00   | 36,852,71    | 81,90%    | 45,000.00         | 8,147,29            | 50,000.00     | 73,71                 |
| ROGRAMMING                             |            |              |           |                   | - 1                 |               |                       |
| 68600 · Programming                    | 2,526.96   | 21,828.10    | 59.48%    | 36,700.00         | 14,871.90           |               |                       |
| OTAL PROGRAMMING                       | 2,526.96   | 21,828,10    | 59.48%    | 36,700,00         | 14,871.90           | 45,000.00     | 48,51%                |
| APITAL OUTLAY & CONTINGENCY            |            |              |           |                   |                     |               |                       |
| 69100 · Building Improvements          | 6,030.00   | 73,214,74    | 104.59%   | 70,000.00         | -3,214.74           |               |                       |
| 69200 · Special Reserve Fund           | 17,126,60  | 222,352,47   | 0.00%     | 0.00              | -222,352.47         |               |                       |
| 69250 · Equipment/Furnishings          | 0.00       | 0.00         | 0.00%     | 0.00              | 0.00                |               |                       |
| 69800 · Operating Transfer Out         | 25,730.00  | 25,730,00    | 0.00%     | 0.00              | -25,730.00          |               | -                     |
| 69900 · Contingency                    | 549.99     | 6,747.77     | 67,48%    | 10,000.00         | 3,252,23            |               |                       |
| 69920 · Gift/Donation Purchases        | 0.00       | 0.00         | 0.00%     | 0.00              | 0,00                |               |                       |
| 70000 - Operating Transfer Purchases   | 25,730.00  | 25,730.00    | 0.00%     | 0.00              | -25,730.00          |               |                       |
| GRAND TOTAL                            | 355,837.95 | 3,383,393.75 | 83,80%    | 4,037,477.00      | 654,083,25          | 4,522,000.00  | 74.82%                |

Operating Transfer Out reflects \$25,730.00 from Corporate Reserves 70000 · Operating Transfer Purchases - Premier Landscape - \$25,730.00

# **RAILS News**

#### Care about the Future of RAILS? Vote in Our Board Election

RAILS has 1,265 library agencies. Each of these agencies (school district, main public library building, etc.) may designate one person to vote in the RAILS Board election. Thus far, only 130 have voted. The RAILS Board helps shape the future of the system. If you are interested in the future of RAILS, please make sure your library votes. It should take less than five minutes to review the statements of the candidates running in the election and cast your ballot. Vote by 5 p.m. on May 20.

## **Find More Illinois Improvements**

We made improvements to the Find More Illinois user experience! We resolved a confusing search issue, and complete results now display all at once (with real-time shelf status). Library staff who visited <u>Find More Illinois</u> prior to April 11 to test drive the search functionality may wish to try their test searches again to see the improvements firsthand!

Everything in the FMI union catalog is available for lending; previously, titles included in search results may not have been available to fill a request. The only restriction on item availability in the union catalog is whether an item is on the shelf.

RAILS will waive the setup fees for any library that joins FMI before March 2023. Plus, no annual fees will be billed until July 1, 2023.

#### RAILS Board Meeting, May 27

The RAILS Board meets on Friday, May 27, via Zoom. The meeting will start at 10 a.m. due to the Memorial Day holiday. <u>See agenda/supporting documents</u>, when available. Please submit public comments in advance to <u>Emily Fister</u> to be read aloud at the meeting.

Per the Open Meetings Act, anyone is able to attend the meeting via Zoom. However, we ask that non-participants watch the meeting via RAILS <u>live stream</u>. The meeting will also be recorded for future viewing on the <u>RAILS YouTube page</u>.

#### Reaching Forward Recap and Resource for Support Staff

Thanks to everyone who visited our booth at Reaching Forward last Friday. It was so nice to see you and talk about all the things RAILS can offer support staff. If you weren't able to visit our table or missed Reaching Forward, check out the <u>For Support Staff</u> web page on the RAILS website for information about continuing

education, collaboration opportunities, e-resources, and more for people in your position.

# My Library Is... Interview with Hao Phan, Curator of the Southeast Asia Collection at NIU Library

In a <u>recent blog post</u>, Mary Burns, Special Collections Catalog Librarian at Northern Illinois University Library, interviews Hao Phan about his work. "In addition to his responsibilities as the collection's curator, Hao has made significant contributions to preserving and providing access to primary research materials in Southeast Asia." The <u>Southeast Asia collection at NIU</u> is the only collection of its kind in Illinois and one of the best in the U.S.

We welcome contributions from all levels of staff at all types and sizes of libraries! <u>Upload your own blog post</u>. Hesitant about writing it? Contact <u>Communications</u> and we'll set up an interview with you and then write the post.

# **RAILS Website Survey - All Library Staff Invited to Take Survey!**

As RAILS rebuilds <u>our website</u>, it is crucial that we hear from all levels of staff at all types of RAILS libraries so we can make the site work better for you. <u>Please take a couple of minutes to answer this questionnaire</u>. The new site will roll out toward the end of 2022. Thank you!

### RAILS Social Media #CollectionChallenge

We invite library staff to share unique items from your collections in this fun new social media challenge. The #CollectionChallenge is a series of prompts (two per month) to guide library participation with a little fun competition.

Use Twitter and Instagram to share photos/videos of your library's items that best represent the pre-determined categories (i.e. tallest item in your collection). See the complete schedule of challenges. Just post a photo (or video) related to the current challenge with a brief description. And make sure to use #CollectionChallenge when you post! No winners, no prizes. Only bragging rights.

Questions? Contact <u>Dan Bostrom</u>, RAILS Member Engagement Manager, 630.734.5152.

# **Continuing Education**

# "Recruiting and Retention in the Great Resignation" Webinar, May 26

In this webinar, HR Source will address why employees are leaving their organizations and what they're looking for. The session will focus on stemming the tide of exiting employees through tactics that will ultimately help you attract new talent too. This webinar will be held on Thursday, May 26 from 10:00 to 11:30 a.m. Register via L2.

# "Accessibility and Equity, Diversity, and Inclusion in Marketing" Interactive Webinar, May 23

Learn how to strategically and intentionally create promotional materials that will engage all community members. This session will be held through NoveList's online learning platform on Monday, May 23 from 1 to 3 p.m. <u>View course access</u> details and register via L2.

# "The Ultimate Instagram Workshop, Part 2" Webinar, May 18

Register for this webinar on Wednesday, May 18 from 10:00 to 11:30 a.m. (It is recommended to watch the first webinar <u>"The Ultimate Instagram Workshop,"</u> but it is not required.)

## "Fostering Tech-Savvy Staff" Webinar, May 17

This webinar will be held on Tuesday, May 17 from 1 to 2 p.m. Register via L2.

# "Adverse Childhood Experiences and the Library: An Introduction to Trauma-Informed Library Service" Webinar, May 25

This webinar will be held on Wednesday, May 25 from 1:00 to 2:30 p.m. Register via L2.

# Networking

# Data in Libraries Networking Group Meeting, June 21

On Tuesday, June 21, 2-3 p.m., you're invited to join us and talk about data in libraries! The Data in Libraries Networking Group will be <a href="hosting its first">hosting its first</a> meeting via Zoom. Does your library have a new project involving data, or an innovative way that you are using or analyzing data? This is a great place to discuss the many ways in which data can help strengthen services in libraries. This meeting is open to any library worker from any RAILS member library.

# E-Resources

#### It's Time to Renew eRead Illinois Axis 360!

eRead Illinois Axis 360 libraries, it's time to renew your eRead Illinois membership. Go to <u>eRead Illinois</u>, log in with your <u>L2</u> account, and fill out the form to complete your renewal.

RSA libraries do not need to fill out the form. Your consortium manager will complete the renewal for you.

More information about eRead Illinois.

#### **IPLAR Collection Counts**

At the end of their fiscal year, public libraries can find their number of e-books and audiobooks in the eRead Illinois Axis 360 collection on our IPLAR inventory dashboard. The dashboard is updated at the beginning of every month.

### Simultaneous Use Titles in eRead Illinois Axis 360

We added over 300 simultaneous use titles to the eRead Illinois Axis 360 collection. Titles added include high-quality, independently published novels vetted by Library Journal.

Items in this collection have no holds, no waits, and can be accessed simultaneously.

For more information on joining eRead Illinois Axis 360 and gaining access to these items as well as a shared collection of over 57,000 popular e-books and audiobooks, visit eRead Illinois.

# Deals, Discounts, Grants

### **Deals & Discounts**

For pricing and more information on all offerings, visit the <u>Deals & Discounts</u> <u>page</u> and log in using your L2 email and password.

# EBSCO Deals – Packages for Public and K-12 Libraries, Learning Express, DEI Package

EBSCO packages for public libraries and EBSCO packages for K-12 libraries include a variety of core databases and additional choices from a list of options. Visit the <u>Deals & Discounts page</u> for pricing, webinar recordings, trial links, and more information about advantageously priced resources with EBSCO, including Learning Express, Library Aware, and a new DEI package. New sign-ups and renewals for all RAILS packages are due by June 10.

# Join the RDA Toolkit Group Purchase Now!

RDA: Resource Description & Access is an international standard for the creation of library and cultural heritage metadata. RDA Toolkit's subscription-based online platform allows catalogers from all library sizes and types to access RDA's data elements, guidelines, and instructions for creating their metadata. RDA Toolkit offers a **free 30 day trial**. New sign-ups and renewals for the RDA Toolkit RAILS group purchase are due by June 1.

# Learn More about Career Online High School at May 17 Webinar

There are more than 30 million American adults without a high school diploma. Your library can offer a path to a brighter future with Career Online High School. Learn more about the program during a webinar on Tuesday, May 17 at 2 p.m.

Career Online High School is an accredited high school completion program that provides graduates with a high school diploma (not a GED) and an entry-level career certificate in one of 11 high-demand employment fields. Career Online High School is open to all Illinois public libraries.

Representatives from Career Online High School will discuss program basics including resources to support student recruitment and tools for program success. Jessica Barnes, Special Projects Librarian at RAILS, will also be on hand to answer questions about how RAILS works to support participating libraries.

Find the <u>webinar link and passcode</u> on the calendar listing in L2. If you can't attend, the webinar will be recorded, and we will share the link in *RAILS E-News* after it is posted.

### **Registration Is Open for ABOS Annual Conference**

The Association of Bookmobile and Outreach Services (ABOS) will hold its annual conference, "Rising Up and Reaching Out," in Scottsdale, Arizona, from October 4-6, 2022. There will also be a virtual component with on-demand programs. Register for the 2022 ABOS Conference.

ABOS is also looking for program proposals for the conference. Presenters can participate at the in-person conference or record a program for the on-demand component of the conference. The deadline for <u>program proposals</u> is Friday, May 27 at 5 p.m. For any questions/problems, please contact ABOS president, <u>Lori Berezovsky</u>.

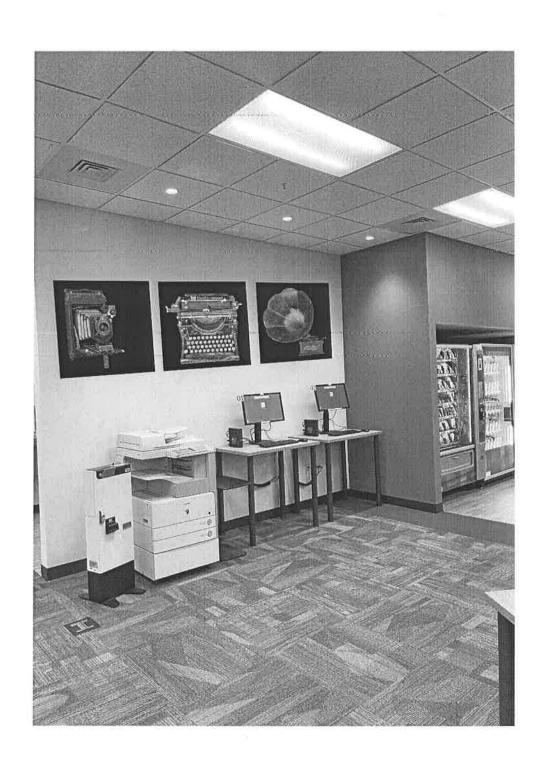
Seguimos Creando Enlaces (Creating Connections) Conference, May 19 Register for the Annual Seguimos Creando Enlaces conference held virtually on Thursday, May 19. Seguimos Creando Enlaces is a free conference that fosters community connections and cultural diversity in public, academic, and special libraries from the U.S., Mexico, and across the globe. Conference sessions are proudly presented in both English and Spanish and include a live translation.

# Approve Acceptance of Art Work for First Floor

First Floor Artwork: Between Maker Studio and Technology
Three 24 by 24 inch pieces of vintage "maker studio" items:
Camera, typewriter, and sewing machine. (Shows in picture as phonograph)

Artist: Jenny Henley. Has website with more information. Would deliver artwork when she shows her work at the Hinsdale Fine Arts Show on June 4.

Cost \$2000. Her work would usually be \$800 per art piece.



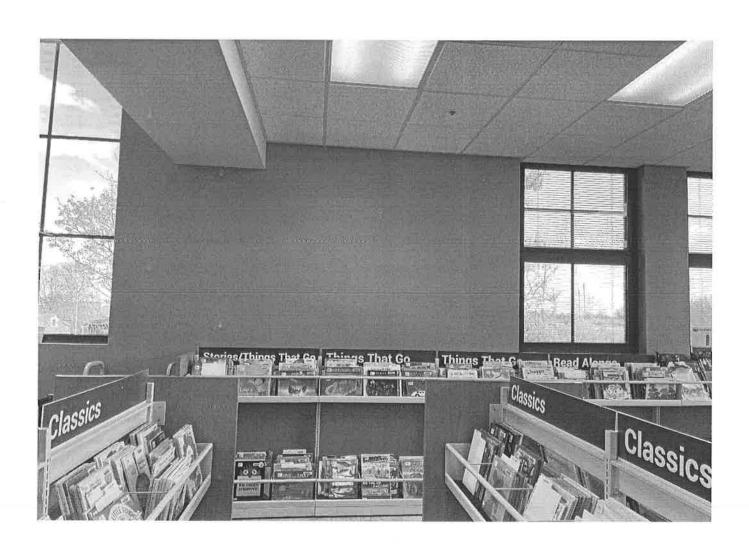
# Approve Acceptance of Art Work for Second Floor

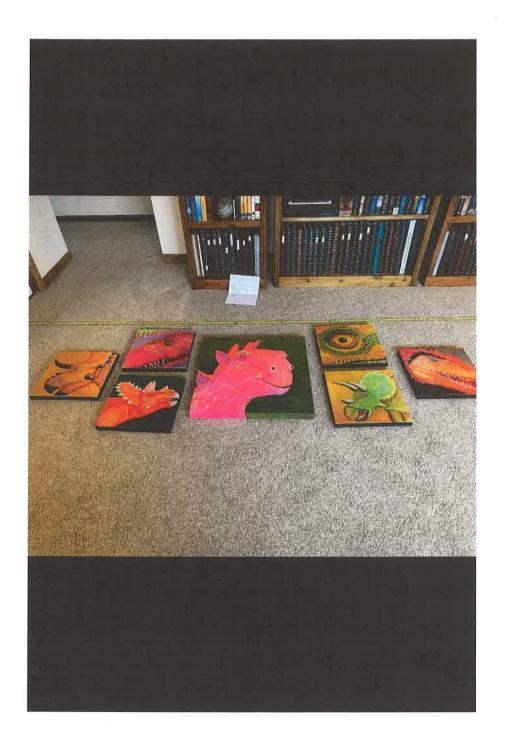
Second Floor Artwork: Far wall to the right of Little Town
Six 12 by 12 inch dinosaur pieces, digital and one 24 by 24 piece, artist drawn, acrylic paint on canvas, original.

Final choices of dinosaur art pieces have not been finalized.

Artist: Nancy Staszak. She recently had work displayed in the library. (Dinosaurs in the stairwell area.). Local artist and she has a website.

Cost \$850







# Meeting Ground Rules

- Respect other people, their ideas and opinions.
- Do not interrupt others.
- Try to say it in 25 words or less.
- Speak only to the topic at hand.
- No side conversations.
- When an idea has been stated previously and you agree, only speak when you have something new to add.
- Everyone gets a chance to share their opinion before someone speaks again.
- Speaking briefly and staying focused is everyone's responsibility. This will make the meeting run smoothly.
- Respond to people in a non-dismissive, respectful manner.
- Insure everyone has an equal voice.
- These are everybody's rules and everyone is responsible for seeing that they are followed.